



# COLLEGE OF MICRONESIA-FSM

P.O. Box 614 Kolonia, Pohnpei  
Federated States of Micronesia 96941

Phone: (691) 320-3795

Fax: (691) 320-3799

Email: nersimina@comfsm.fm

**FROM:** Nercy Syne-Simina, Library Technician  
**SUBJECT:** Results of Pohnpei-LRC In-Library Survey, Spring 2012  
**DATE:** February 2, 2012

Below is the summary of results of the Pohnpei-LRC In-Library Survey for Spring Semester conducted on April 30 – May 4, 2012. There were 219 student respondents, which represented about 32 % of Pohnpei campus enrollment (683).

## SUMMARY OF RESULTS COM-FSM POHNPEI CAMPUS LIBRARY Spring 2012

1. **Pohnpei campus: 219**

2. **Type of Visitors :**

**COM-FSM Student 203**

**Major:**

T&T (33)

HCOP (4)

Teacher Prep (12)

Business (10)

Micronesian Studies (10)

LA (17)

HTM (15)

Education (2)

Marine Science (2)

Public Health (1)

Book keeping (12)

Accounting (1)

Trial Counselor (1)

Secretarial Science (1)

CIS (9)

AFT (15)

Not Stated (58)

**COM-FSM Staff 8 Department: IT & Administration**

**K-12 5**

**Other 3 (SDOE, former staff & teacher)**

3. **Your purpose(s) of library visit this semester**

AREAS	Visited/Used by:
1. Asked staff for assistance	87 (39.72% of respondents)
2. Looked for books, journals or other library resources	152 (69.41% of respondents)
3. Used course reserves/reserved books	52(23.743% of respondents)
4. Borrowed or returned material	76 (34.70% of respondents)
5. Made photocopies	51(23.29% of respondents)
6. Attended library orientation, instruction, training or consultation session	40(18.27% of respondents)
7. Used the OPAC	47 (24.16% of respondents)
8. Studied individually or did own work	165(75.34% of respondents)
9. Studied or worked in a group	110(50.22% of respondents)
10. Used a desktop computer with email	134(61.19% of respondents)
11. Used a desktop computer with general application	74(33.79% of respondents)
12. Used a computer for research	163(74.43% of respondents)

13. Printed from computer	<b>129(58.90% of respondents)</b>
14. Others: Facebook & downloading Aps	<b>24(10.96% of respondents)</b>

**4. Areas of library you visited or utilized this semester**

1. Archives	<b>43 ( 19.63% of respondents)</b>
2. Audio-Visual	<b>38 (17.35% of respondents)</b>
3. Curriculum Resources Center	<b>44 (20.09% of respondents)</b>
4. General Circulation	<b>49 (22.37% of respondents)</b>
5. Government Documents	<b>50 (22.83% of respondents)</b>
6. Fiction/Paperbacks	<b>69 (31.51% of respondents)</b>
7. Pacific	<b>74 (33.79% of respondents)</b>
8. Reference	<b>77 (35.16% of respondents)</b>
9. Electronic Resources	<b>84 (38.56% of respondents)</b>
10. Reserve	<b>40 (18.26% of respondents)</b>
11. Juvenile	<b>22 (10.04% of respondents)</b>
12. Periodicals	<b>34 (15.52% of respondents)</b>
13. OPAC stations	<b>53 (24.20% of respondents)</b>
14. Computer workstations	<b>102 (46.57% of respondents)</b>
15. Others: Please indicate	<b>31 (14.15% of respondents)</b>

**5. How often do you visit this library?**

More than once per week 91 (41.55%) Weekly 54 (24.66%) Monthly 17 (7.76%)

Less Often 38 (17.35%) This is my first time here 11 (5.02%)

**6. Mark all subjects of books/magazines you like to read:**

Action / Adventure / Survival	<b>119</b>	Friends, family / School life	<b>173</b>
Animals / Animal stories	<b>71</b>	Gardening	<b>53</b>
Art / Paintings/Design	<b>60</b>	Ghost stories / Supernatural	<b>94</b>
Comics / Graphic novels	<b>61</b>	Health and Fitness	<b>107</b>
Computers and Technology	<b>80</b>	Hobbies	<b>90</b>
Cooking / Cookbooks / Diet / Nutrition	<b>59</b>	Humour/ Joke books	<b>94</b>
Crime / Detective / Mystery stories	<b>84</b>	Inspirational	<b>54</b>
Entertainment/Movies/Music/Dances	<b>93</b>	Poetry / short stories / writing	<b>129</b>
Facts/ Curiosities/News	<b>68</b>	Romance / Relationships	<b>127</b>
Famous people / Biographies	<b>120</b>	Science fiction / Aliens	<b>55</b>
Fashion / Accessories	<b>71</b>	Sports/Games	<b>99</b>
Fantasy / Vampires	<b>81</b>	Other: Please specify _____	<b>16</b>

**7. On your last visit did you find what you were looking for?**

77 Yes 7 No 15 Partly

**If your answer is NO, why?** They don't have

**8. Mark all categories/subject areas in which you would like to see the collection improved?**

General References	<b>54</b>	General Fiction	<b>60</b>
Religion/Philosophy	<b>55</b>	Crime / Mystery	<b>65</b>
History/Geography	<b>79</b>	Science Fiction	<b>60</b>
Science/ Technology	<b>71</b>	Romance / Relationships	<b>95</b>
Health/Medical	<b>64</b>	Western /Action / Adventure	<b>46</b>
Education	<b>94</b>	Children Books	<b>52</b>
Languages/Literature	<b>63</b>	Pacific Collection	<b>76</b>
Law	<b>75</b>	Archives	<b>37</b>
Arts/Music/Culture	<b>71</b>	Journals/Magazines	<b>99</b>
Sociology/Economics	<b>41</b>	Audio-visual materials	<b>44</b>
Mathematics / Statistics	<b>70</b>	Other : Please specify _____	<b>19</b>

**9. Please rate the following areas of service:**

	<b>Poor 1</b>	<b>Fair 2</b>	<b>Average 3</b>	<b>Good 4</b>	<b>Excellent 5</b>	<b>Not Applicable</b>
Access to computers	20	17	26	54	73	3
Internet connection	26	18	47		63	3
Reference Desk	5	20	30	52	73	7
Circulation Desk	4	13	32	56	79	3
Place to work individually	11	15	27	62	76	2
Place to work in group	11	13	22	66	79	2
Printing	6	12	20	57	88	5
Photocopying	29	10	34	45	69	10
Quality of collections (current, useful, up-to-date, and available)	5	23	36	54	68	6
Ease of finding collections and availability of services	8	19	24	64	69	3
Quality of customer service	4	15	22	55	81	8
Inviting and comfortable environment	11	5	25	65	78	6
Hours of service	6	14	26	43	95	4
Using online periodicals/ E-journals (EBSCO & World & I)	8	15	28	53	71	6
Interlibrary loan	12	17	32	37	56	20

**10. Suggestions / Comments to make this library better for you.**

**On Services**

- Everything is fine now. (2)

- Hour of services – you are the leading at PNI Campus - Excellent. (1)
- The library is good. (4)
- May the good work be kept. (1)
- I really like this library; I think it doesn't have to change because it's really good and comfortable in many ways. (1)
- The PNI Campus is good because it help me get the answer in reading book. Thank you staff. (1)
- Make it more organize. (1)
- Best library ever. (1)
- I just want to suggest that it is better to keep up the good work. (1)
- I love the library, it is really fun, they also have plenty girls that visit. (1)
- I learn how to read books and taking good time for study and more. (1)
- Please inform students not to make any noise at all. (1)
- Library is better and good place to study and hang out. (2)
- They always help the students. (1)
- The Pohnpei Campus Library has been very helpful to me as well as other students. I find everything I need when I needed sources or other references to finish up my assignments. Thanks to the library and librarians. (1)
- Quality of customer services should be reliable and convenient. (1)

### **On Collection**

- Need more books. (1)

### **On computers and usage**

- Internet is really slow. (1)
- Need internet improvement. (2)
- Suggested that the library should get more enough computers. (12)
- Need more computers for students in order for all students to work with. (6)
- To allow face book anytime we want. (1)
- I want the internet to be good and fast. (3)
- Good place for internet. (1)

### **On Physical Facilities/ Equipment**

- Need new building. (1)
- Renovate the study area so it can fit everyone. (1)
- Too small to accommodate PC students and too small to be a college library. (2)
- Need to extend. (11)
- Need more space for study. (6)
- Need more chairs & tables. (3)
- Need more school materials. (1)
- The library should expand than this so more students can keep on coming. (2)