



College of Micronesia-FSM  
Learning Resources Center  
Kosrae Campus Library

Library User Survey  
Spring 2012  
SURVEY RESULTS

1. Kosrae campus: **50**

2. Type of Visitor (Check one category that best applies to you.)

COM-FSM student 32 Major: LA-9/PH-8/AFT-4/PREP-1/MS-1/ND-9 COM-FSM Staff 2 Department \_\_\_  
K-12 student 16 Other (Please specify) \_\_\_\_\_

3. Your purpose(s) of library visit this semester (Please check all that apply)

- |   |  |
|---|--|
| a. <u>11</u> Asked staff for assistance   | h. <u>34</u> Studied individually or did own work            |
| b. <u>35</u> Looked for books, journals or other library resources                      | i. <u>21</u> Studied or worked in a group                    |
| c. <u>11</u> Used course reserves/ reserved books                                       | j. <u>23</u> Used a desktop computer for email               |
| d. <u>16</u> Borrowed or returned material  | k. <u>7</u> Used a desktop computer with general application |
| e. <u>3</u> Made photocopies  | l. <u>40</u> Used a computer for research                    |
| f. <u>5</u> Attended library orientation, instruction, training or consultation session | m. <u>18</u> Printed from computer                           |
| g. <u>2</u> Used the OPAC   | n. <u>2</u> Other (Please specify) <u>Internet</u>           |

4. Areas of library you visited or utilized this semester (Please check all that apply)

- |   |  |
|---|--|
| a. <u>7</u> Archives                    | i. <u>12</u> Electronic Resources                        |
| b. <u>6</u> Audio-Visual                | j. <u>8</u> Reserve                                      |
| c. <u>3</u> Curriculum Resources Center | k. <u>3</u> Juvenile                                     |
| d. <u>2</u> General Circulations        | l. <u>3</u> Periodicals                                  |
| e. <u>11</u> Government Documents       | m. <u>4</u> OPAC stations                                |
| f. <u>14</u> Fiction/Paperbacks         | n. <u>28</u> Computer workstations                       |
| g. <u>19</u> Pacific                    | o. <u>1</u> Others (Please specify) <u>Not specified</u> |
| h. <u>21</u> Reference                  |  |

5. How often do you visit this library? (Please check the most appropriate category)

22 More than once per week      4 Monthly      0 This is my first time here  
9 Weekly      15 Less Often

6. Mark all subjects of books/magazines you like to read:

Action / Adventure / Survival	<b>28</b>	Friends, family / School life	<b>36</b>
Animals / Animal stories	<b>9</b>	Gardening	<b>12</b>
Art / Paintings/Design	<b>19</b>	Ghost stories / Supernatural	<b>18</b>
Comics / Graphic novels	<b>15</b>	Health and Fitness	<b>28</b>
Computers and Technology	<b>21</b>	Hobbies	<b>12</b>
Cooking / Cookbooks / Diet / Nutrition	<b>18</b>	Humour/ Joke books	<b>23</b>
Crime / Detective / Mystery stories	<b>27</b>	Inspirational	<b>13</b>
Entertainment/Movies/Music/Dances	<b>27</b>	Poetry / short stories / writing	<b>25</b>
Facts/ Curiosities/News	<b>29</b>	Romance / Relationships	<b>20</b>
Famous people / Biographies	<b>334</b>	Science fiction / Aliens	<b>15</b>
Fashion / Accessories	<b>11</b>	Sports/Games	<b>25</b>

Fantasy / Vampires	12	Other: Please specify <u>National Geographic</u>	2
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**7. On your last visit did you find what you were looking for?**

36 Yes    2 No    11 Partly    1 No Response

If your answer is NO, why? Don't know how to find It

**8. Mark all categories/subject areas in which you would like to see the collection improved.**

General References	9	General Fiction	9
Religion/Philosophy	14	Crime / Mystery	20
History/Geography	25	Science Fiction	9
Science/ Technology	20	Romance / Relationships	7
Health/Medical	20	Western /Action / Adventure	10
Education	20	Children Books	11
Languages/Literature	18	Pacific Collection	22
Law	17	Archives	7
Arts/Music/Culture	19	Journals/Magazines	20
Sociology/Economics	14	Audio-visual materials	9
Mathematics / Statistics	20	Other : Please specify <u>History</u>	1

**9. Please rate the following areas of service:**

	Poor 1	Fair 2	Average 3	Good 4	Excellent 5	Not Applicable
Access to computers	2	3	8	18	17	0
Internet connection	4	7	13	15	11	0
Reference Desk	1	9	6	19	11	1
Circulation Desk	0	8	9	15	15	1
Place to work individually	2	7	4	17	18	0
Place to work in group	1	2	5	17	21	0
Printing	5	2	4	17	18	1
Photocopying	3	6	8	8	15	4
Quality of collections (current, useful, up-to-date, and available)	4	6	15	12	8	2
Ease of finding collections and availability of services	3	8	12	13	9	1
Quality of customer service	2	5	9	16	13	1
Inviting and comfortable environment	3	4	5	21	13	1
Hours of service	3	1	9	13	14	5
Using online periodicals/ E-journals (EBSCO & World & I)	2	7	7	15	12	1
Interlibrary loan	5	4	10	6	4	10

**10. Suggestions / Comments to make this library better for you.**

- I just found out that the library is more comfortable than sitting under a tree to do a lot of studying and works. (Homework). The librarians were very kind w/an open mind and understanding.
- The only thing that this library needs is when a student didn't bring his or her ID for library use, the owner must allow him or her to use the computer workplace, because the owner might not know what

*the reason is for not bringing the ID. In my opinion, this kind of situation could effect others grade if they don't use useful library sites.*

- *The library looks better because of it is the place that the students his/her should to be find some informations about any kinds of courses as been available to this semester, also find or research some documents on the computer exactly what is looking the better ways for the students.*
- *Yes!! The library was renovating and its improving more rooms and including chairs and tables. Keep up your good work.*
- *This library need more books or anything that a library need for the students, teacher, or anyone who need information about the library.*
- *Provide more references with updated copies*
- *Stronger library cards*
- *Library is very good for me*
- *More computers + up-to-date magazines/news*
- *Set rules, open it for any needs, make posters*



*Thank you for taking the time to complete this survey.  
We appreciate your input to help us improve our services.*