COLLEGE OF MICRONESIA-FSM

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SUBJECT: Results of Yap-LRC In-Library Survey _Fall 2011
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Below is the summary of results of the Yap-LRC In-Library Survey for Fall Semester conducted on December 5, 2011. There were 55 student respondents, which represented about 25 % of Yap campus enrollment.

SUMMARY OF RESULTS
COM-FSM YAP CAMPUS LIBRARY   Fall 2011

Which Library areas did you visit or use this semester?

AREAS	Visited/Used by:
1. Book collections	**36 (65.46% of respondents)**
2. Periodicals/Magazines	**46 (83.64% of respondents)**
3. Computer for reference	**36 (65.46%ofrespondents)**
4. Pacific Collection	**42 (76.36% of respondents)**
5. Computer with general applications	**40 (72.73% of respondents)**
6. Computer for email	**25(45.46% of respondents)**
7. **Others: AV**	**2 (6.25% of respondents)**

What did you do in this library this semester? (Please check all that apply)

1. Looked for books, journals or other library items	**25 (45.46 % of respondents)**
2. Studied individually or did own work	**34 (61.82% of respondents)**
3. Borrowed or returned material	**7 (12.73% of respondents)**
4. Asked staff for assistance	**22 (40% of respondents)**
5. Printed from computer	**12 (21.82% of respondents)**
6. Used a desktop computer	**18 (32.73% of respondents)**
7. Studied or worked in a group	**52 (94.55% of respondents)**
8. Made photocopies	**23 (41.82% of respondents**
9. Used course reserves	**37 (67.27% of respondents)**
10. Attended instruction, training or consultation session	**44 (80% of respondents)**
11. Others: Watched videos for class	**6 (10.91% of respondents)**

How often do you visit this library?

More than once per week **38 (69.09%)**   Weekly **14 (25.45%)**   Monthly **3 (5.54%)**

How important are the following services to you in this library?

All services of the library are perceived to be **VERY IMPORTANT**, ranked as follows:

1	Computers with application software (e.g Word, Excel)	**(4.91) Very Important**
2	Printing	**(4.89) Very Important**
3	Access to computers	**(4.84) Very Important**
4	Place to work individually	**(4.78) Very Important**
5	Access to online library resources	**(4.67) Very Important**
6	Access to on-site collections	**(4.65) Very Important**
7	Assistance from staff	**(4.64) Very Important**
8	Place to work in groups	**(4.58) Very Important**
9	Photocopying	**(4.40) Very Important**
	Gen. Average	**4. 71 Very Important**

Legend:

Scale	Descriptive Equivalent	Numerative Equivalent
0.1-1	Not Important	1
1.1-2		2
2.1-3		3
3.1-4		4
4.1-5	Very Important	5

1. **How would you rate this library on the following?**

Access to computers	4.31 (Excellent)
Place where I can work	4.82 (Excellent)
Quality of collections	4.69 (Excellent)
Quality of customer service	4.73 (Excellent)
Inviting environment	4.71 (Excellent)
Hours open	4.69 (Excellent)
Ease of finding collections and services	4.75 (Excellent)
Gen. Average	4.67 (Excellent

Legend:

Scale:	Descriptive Equivalent	Numerative Equivalent
0.1-1	Poor	1
1.1-2	Fair	2
2.1-3	Good	3
3.1-4	Very Good	4
4.1-5	Excellent	5

List things we can do to make this library better for you. Include any other comments here or on back.

On Services…

- **The library is one of my best and useful resource in this college (1)**
- **The library is a great place to study and do assignments (1)**
- **It's all good (1).**
- **Good place that help all students (1)**
- **I like how it is now… Thanks to Susan for all the great job (1)**
- **Open after hours and weekends especially during exam study weeks (1)**
- **Open earlier than the time it opens before. (1)**
- **Have two librarians (1)**
- **Free Xerox papers (1)**

On Collection…

- **More books – (4)**
- **More magazines (1)**
- **Updated books, references and magazines (1)**
- **Purchase continuing parts of novels…other than that, all is good (1)**
- **New novels (1)**

On computers and usage…

- **More computers (18)**
- **Make sure that computers can access internet at all times (2)**
- **Need to fix the computers that are not working (3)**
- **Service the computers that are not working or buy new ones (1)**
- **Have laptops (1)**
- **Implement a specific time for computer users (1)**
- **A sign-up sheet will be good for computer users. The computer must be occupied by only the one who signed up. (1)**
- **Make sure that students are doing their work on the computers (1)**
- **Check on students using computers—not school-related (1)**
- **Allow any student to use all the computers (1)**
- **Allow students to use Facebook anytime (1)**

On Physical Facilities/ Equipment…

- **Need more tables (2)**
- **More space or big space than this one (1)**
- **Section for individual study only (1)**
- **Off the air-con during rainy day (1)**
- **Good printer... and at least have 2 of them (1)**
- **Keep the library clean (1)**

On Discipline/Policies…

- **Enforce the rules strictly so students will comply them (2)**
- **Make the library more quiet, sometimes students are loud (5)**
- **Students should not bother someone else when he or she does her work (2)**
- **Keep outsiders out, check for ID (1)**
- **Keep students from chewing (1)**
- **Security must visit every one hour to enforce policy. (1)**