



College of Micronesia-FSM
Learning Resources Center
Chuuk Campus Library

Library User Survey
Spring 2012
SURVEY RESULTS

Please take a few minutes to complete this survey to help us evaluate the library resources and services. Drop the survey off at the **Circulation Desk**. Note: Your answers will be kept confidential. Thank you.

1. Chuuk campus: 79

2. Type of Visitor (Check one category that best applies to you.)

COM-FSM student ___ Major: _____ COM-FSM Staff ___ Department _____
K-12 student _____ Other (Please specify) _____

3. Your purpose(s) of library visit this semester (Please check all that apply)

- a. 22 Asked staff for assistance
- b. 62 Looked for books, journals or other library resources
- c. 19 Used course reserves/ reserved books
- d. 22 Borrowed or returned material
- e. 8 Made photocopies
- f. 11 Attended library orientation, instruction, training or consultation session
- g. 22 Used the OPAC
- h. 67 Studied individually or did own work
- i. 53 Studied or worked in a group
- j. 25 Used a desktop computer for email
- k. 16 Used a desktop computer with general application
- l. 69 Used a computer for research
- m. 47 Printed from computer
- n. 7 Other (Please specify) _____

4. Areas of library you visited or utilized this semester (Please check all that apply)

- a. 8 Archives
- b. 13 Audio-Visual
- c. 18 Curriculum Resources Center
- d. 23 General Circulations
- e. 10 Government Documents
- f. 29 Fiction/Paperbacks
- g. 29 Pacific
- h. 49 Reference
- i. 25 Electronic Resources
- j. 12 Reserve
- k. 7 Juvenile
- l. 6 Periodicals
- m. 23 OPAC stations
- n. 44 Computer workstations
- o. 5 Others (Please specify) _____

5. How often do you visit this library? (Please check the most appropriate category)

45 More than once per week 11 Monthly _____ This is my first time here
14 Weekly 2 Less Often

6. Mark all subjects of books/magazines you like to read:

Action / Adventure / Survival	37	Friends, family / School life	59
Animals / Animal stories	32	Gardening	22
Art / Paintings/Design	28	Ghost stories / Supernatural	36
Comics / Graphic novels	34	Health and Fitness	31
Computers and Technology	33	Hobbies	39
Cooking / Cookbooks / Diet / Nutrition	31	Humour/ Joke books	42
Crime / Detective / Mystery stories	36	Inspirational	16
Entertainment/Movies/Music/Dances	38	Poetry / short stories / writing	53
Facts/ Curiosities/News	31	Romance / Relationships	50

Famous people / Biographies	51	Science fiction / Aliens	18
Fashion / Accessories	20	Sports/Games	33
Fantasy / Vampires	26	Other: Please specify	

7. On your last visit did you find what you were looking for?

___62___ Yes ___2___ No ___12___ Partly

If your answer is NO, why? _____

8. Mark all categories/subject areas in which you would like to see the collection improved?

General References	35	General Fiction	29
Religion/Philosophy	35	Crime / Mystery	27
History/Geography	41	Science Fiction	15
Science/ Technology	27	Romance / Relationships	30
Health/Medical	30	Western /Action / Adventure	19
Education	45	Children Books	25
Languages/Literature	36	Pacific Collection	31
Law	34	Archives	14
Arts/Music/Culture	36	Journals/Magazines	40
Sociology/Economics	26	Audio-visual materials	25
Mathematics / Statistics	37	Other : Please specify _____	5

9. Please rate the following areas of service:

	Poor 1	Fair 2	Average 3	Good 4	Excellent 5	Not Applicable
Access to computers	7	12	12	33	15	
Internet connection	8	8	23	28	8	
Reference Desk	3	5	17	32	15	
Circulation Desk	5	7	13	28	19	
Place to work individually	13	4	21	22	13	
Place to work in group	9	9	16	25	15	
Printing	18	13	12	18	15	
Photocopying	21	9	15	14	9	
Quality of collections (current, useful, up-to-date, and available)	3	15	20	22	14	
Ease of finding collections and availability of services	2	12	20	23	15	
Quality of customer service	1	10	14	27	22	
Inviting and comfortable environment	4	5	14	25	22	
Hours of service	1	5	7	30	27	
Using online periodicals/ E-journals (EBSCO & World & I)	5	9	12	27	19	
Interlibrary loan						

10. Suggestions / Comments to make this library better for you.

More computers and update newspapers and magazines...more space to study/and for computers, group work, and individual work.



*Thank you for taking the time to complete this survey.
We appreciate your input to help us improve our services.*