



College of Micronesia-FSM  
Learning Resources Center  
National Campus

Faculty Usage Survey  
Spring 2012

The faculty usage survey for Spring 2012 was conducted from May 1-9, 2012 surveys administered to the faculty of the COM-FSM National Campus to evaluate our programs and help make decisions on future development plans. There were seventeen (17) respondents to the survey, all full-time faculty. Presented below are the results:

2. Please indicate your status:

17 Full-time  
       Part-time  
       Other: (Please specify) \_\_\_\_\_

3. What courses do you teach? \_\_\_\_\_

4. During this semester, have you arranged to have the librarian provide instruction on library/Internet research to students in any of your classes?

Yes 5 (29%) No 11 (65%) No Answer 1 (6%)

5. During this semester, did any of the assignments for any of your courses require the use of the library resources or recommend your students perform library/Internet research?

Yes 14 (82%) No 3 (18%)

If you did NOT recommend that your students use library resources for one or more research assignments for any of your courses this semester, please indicate why by CHECKING ALL THAT APPLY:

- 1 a. Books, journals, magazines, or newspapers are not the best sources of information for my assignments.  
1 b. Students usually find better/more current information on the Internet.  
       c. The COM Library did not have any of the informational resources that my students needed  
       d. Students have difficulty locating books and other information sources in the COM Library.  
1 e. Other, please specify: The course does not need research, activities based on the textbook; b. Required internet research only; c) No requirement to access the collection

6. How often do you give assignments which require your students to use library resources?

6 (35%) Very often 2 (12%) Rarely  
8 (47%) Sometimes 1 (6%) Never

7. Please rate each of the following questions using *Always, Sometimes, Rarely, & Never*

	<b>Always 4</b>	<b>Sometimes 3</b>	<b>Rarely 2</b>	<b>Never 1</b>	<b>No opinion 0</b>
Receive immediate attention on requests for books and other materials to be purchased or put on reserve for classroom use	<b>13 (76%)</b>	<b>1 (6%)</b>			<b>3 (18%)</b>
Receive prompt and courteous help from the library staff	<b>15 (88%)</b>	<b>1 (6%)</b>			<b>1 (6%)</b>
I am able to schedule my classes in the library when needed	<b>8 (47%)</b>	<b>1 (6%)</b>			<b>8 (47%)</b>
I am happy with the quality and currency of books and other information sources cited by my students	<b>7 (41%)</b>	<b>6 (35%)</b>			<b>4 (24%)</b>
The library hours are sufficient	<b>10 (59%)</b>	<b>5 (29%)</b>			<b>2 (12%)</b>
The online databases ( EBSCO & World & I journal) provide efficient access to information and resources	<b>12 (71%)</b>	<b>1(6%)</b>			<b>4 (24%)</b>
The library media program integrates technology for learning and teaching	<b>8 (47%)</b>	<b>3 (18%)</b>			<b>6 (35%)</b>

<b>Services</b>	<b>Average Rating</b>
Receive prompt and courteous help from staff	3.71
Receive immediate attention on book requests and reserves	3.23
Library hours are sufficient	3.23
Online databases provide efficient access to information and resources	3.00
Happy with quality and currency of materials cited by students	2.70
Library media program integrates technology for learning and teaching	2.41
Able to schedule classes in the library	2.06

**8. Have you ever recommended purchases for the COM Library, including books, audiovisual materials, online databases, or journals/magazines?**

Yes 9 (53%) No 8 (47%)

**If you answered YES, please indicate how you made these recommendations (CHECK ALL THAT APPLY):**

- \_\_\_\_\_ a. Contacted the librarian directly via phone, email, campus mail, or in person.  
 \_\_\_\_\_ b. Gave your recommendations to your department head or academic coordinator.  
 \_\_\_\_\_ c. Other, please specify \_\_\_\_\_

**If you answered NO to question above, please indicate why \_\_\_\_\_**

- No need; not needed
- Resources are fine for my class
- Math courses don't need much of these materials
- The text & reference used in my classes are only available online

**9. Listed below are types of resources currently provided by the library to support the curriculum and student work. Please indicate your satisfaction level with each type of resource.**

<b>Resources</b>	<b>Very Satisfied 4</b>	<b>Satisfied 3</b>	<b>Somewhat Satisfied 2</b>	<b>Unsatisfied 1</b>	<b>No Opinion 0</b>
Archives Collection	3 (18%)	4 (24%)	1 (6%)		7 (41%)
Audio-Visual Collection	1 (6%)	7 (41%)	4 (24%)		5 (29%)
Curriculum Resources Center Collection	2 (12%)	6 (35%)	3 (18%)	1(6%)	4 (24%)
General Circulations Collection	2 (12%)	11 (65%)	1(6%)		2 (12%)
Government Documents	2 (12%)	9 (53%)			6 (35%)
Fiction/Paperback Collection		9 (53%)		2 (12%)	4 (24%)
Online Resources (EBSCO)	5 (29%)	10 (59%)			2 (12%)
Pacific Collection	6 (35%)	7 (41%)			2 (12%)
Reference Collection	3 (18%)	9 (53%)	1(6%)		3 (18%)
Children's/Juvenile Literature	2 (12%)	5 (29%)	1(6%)	1(6%)	7 (41%)

**10. Listed below are Services offered by the library. Please indicate your satisfaction level with each Service.**

<b>Services</b>	<b>Very Satisfied 4</b>	<b>Satisfied 3</b>	<b>Somewhat Satisfied 2</b>	<b>Unsatisfied 1</b>	<b>No Opinion 0</b>
Assistance at the Reference desk	9 (53%)	5 (29%)	1(6%)		2 (12%)
Assistance in the circulation	10 (59%)	6 (35%)			1(6%)
Assistance using computers / printers/multimedia equipment	6 (35%)	5 (29%)			5 (29%)
Hours of Service	7 (41%)	7 (41%)			3 (18%)
Inter-library loan	1(6%)	4 (24%)			11 (65%)
Library Websites	4 (24%)	7 (41%)	2 (12%)		4 (24%)
Online library catalog	5 (29%)	6 (35%)	4 (24%)		3 (18%)
Placing materials on reserve	4 (24%)	7 (41%)			6 (35%)
Rush request for purchase	2 (12%)	4 (24%)			11 (65%)
Acquisition of library materials	4 (24%)	8 (47%)			5 (29%)

<b>Service</b>	<b>Mean Rating</b>
Assistance at circulation .....	3.52 Satisfied
Placing materials on reserve .....	3.41 Satisfied
Assistance using computers/multimedia equipment.....	3.37 Satisfied
Assistance at the reference desk .....	3.12 Satisfied
Hours of service .....	2.88 Somewhat satisfied
Acquisition of library materials .....	2.35 Somewhat satisfied
Online library catalog .....	1.71 Unsatisfied
Rush request for purchase.....	1.17 Unsatisfied
Inter-library Loan.....	0.5 No opinion-Unsatisfied

**11. Listed below are some Library Services and Resources that could be expanded or further enriched if**

funding were made available for them. Please indicate the level of priority you feel that should be given to the Service or Resource.

	High Priority	Medium Priority	Low Priority	No Priority	No Opinion
Archives collection	2	4	3		3
Audio-Visual collection	10	1			2
General Circulations collection	7	5	1		2
Electronic book collection	9	3			1
Electronic Journal	10	3			1
Government Documents collection	3	5	1		2
Increase hours of operation	2	7	2	1	2
Library Instruction classes	5	2	3		2
Fiction collection	2	4	3		2
Printed book collection	5	5	2		2
Printed Journal collection	3	7			3
Reference Desk assistance	5	4	1		4
Reserve collection	3	3	1		6

**12. Overall, please indicate your level of satisfaction with the library resources and services?**

8 (47%) Very Satisfied  
8 (47%) Satisfied

1 (6%) Somewhat Satisfied  
 \_\_\_\_\_ Unsatisfied

**13. Suggestions/Comments to make this library better for you.**

- I think our library is doing a good job.
- Develop a better fiction collection.
- Have more computers
- I have never had any issues with the library services they are always available and willing to help.
- They will always do a follow-up on my request and I do make many requests on a regular basis.
- I do make many requests on a regular basis whether for academic or research purposes.
- Needs updating especially on business courses.
- Wish to have access to ASFA (Aquatic Science & Fisheries Abstracts)

*Thank you for taking the time to complete this survey.  
 We appreciate your input to help improve our services*

