

HTM 110 Introductions to Hotel Restaurant Management

FALL 2013

10 Students

Submitted By: Joyce Roby

SLO#	Program SLO#	L, D, M	Reflection/Comment
1. Identify the components of the international hospitality and tourism industry.	PLO 1 Explain the interdependent components of the international hospitality and tourism industry including transportation, customer service, food service, lodging, attraction management, roles of national and state visitors' authorities, marketing and sales.	1	<ul style="list-style-type: none"> <li>• Students were assessed by taking question quizzes and defining terms and research assignments</li> <li>• 9 students passed the class with grades of A, B, C and D with the basic introduction and knowledge to the SLO</li> </ul>
	PLO 5. Describe tourism attraction support services and related business opportunities.	L, D	<ul style="list-style-type: none"> <li>• Students were assessed by taking question quizzes and defining terms.</li> <li>• 9 students passed the class with grades of A, B, C and D with the basic introduction and knowledge to the SLO</li> </ul>
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	<p>importance of developing the FSM as a sustainable tourism destination.</p>		<p>research projects</p> <ul style="list-style-type: none"> <li>9 students passed the class with grades of A, B, C and D with introduction and knowledge to the SLO</li> </ul>
<p>2. Identify and explain the economic, cultural and environmental impacts of the hospitality and tourism industries.</p>	<p>PL.O.1 Explain the interdependent components of the international hospitality and tourism industry including transportation, customer service, food service, lodging, attraction management, roles of national and state visitors' authorities, marketing and sales.</p>	<p>D</p>	<ul style="list-style-type: none"> <li>Students were assessed by taking quizzes on questions and projects</li> <li>9 students passed the class with grades of A, B, C and D with introduction and knowledge to the SLO</li> </ul>
	<p>PL.O.5. Describe tourism attraction support services and related business opportunities.</p>	<p>I</p>	<ul style="list-style-type: none"> <li>Students were assessed by taking quizzes on questions and projects</li> <li>9 students passed the class with grades of A, B, C and D with introduction and knowledge to the SLO</li> </ul>

	<p><b>PLO 6.</b> Describe the importance of developing the FSM as a sustainable tourism destination.</p>	1	<ul style="list-style-type: none"> <li>Students were assessed by taking quizzes on questions and terms and research projects</li> <li>9 students passed the class with grades of A, B, C and D with the basic introduction and knowledge to the SLO</li> </ul>
<p><b>SLO 3</b> Describe the role of international hospitality and tourism organizations, bureaus, authorities.</p>	<p><b>PLO 1.1</b> Explain the interdependent component of the international hospitality and tourism industry including transportation, customer service, food service, lodging, attraction management, roles of national and visitors' authorities, marketing and sales</p>	1	<ul style="list-style-type: none"> <li>Students were assessed by taking quizzes on questions and terms and research projects</li> <li>9 students passed the class with grades of A, B, C and D with the basic introduction and knowledge to the SLO</li> </ul>
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**Special comments:** One student got grade of F. She got low scores on quizzes, class work, midterm and the final exam.

**Recommendations:**

Signature:    
 Instructor

Date: 12/16/13