



COLLEGE OF MICRONESIA-FSM

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FROM: Rihter Hellan, Library Technician
SUBJECT: Results of Pohnpei-LRC In-Library Survey _Spring 2014
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Below is the summary of results of the Pohnpei-LRC In-Library Survey for Spring Semester conducted on April 21 – May 5, 2014. There were 188 student respondents and 6 faculties' respondent our spring 2014 survey.

SUMMARY OF RESULTS COM-FSM POHNPEI CAMPUS LIBRARY Spring 2014

1. Please indicate your campus:

Pohnpei Campus 197 (total all respondents)

2. Type of Visitor :

COM-FSM Student **Major:** T&T(29), HCOP(3), Teacher Prep(5), Business(6), Micronesian Studies(8), LA(18), HTM(4), Education(3), Marine Science(2), Public Health(1), Book keeping(19), Trial Counselor (4), Secretarial Science(6), AFT(13), Mechanic (2) Building Technology (2) SDU Criminal Justice (1) Nursing (2) CIS (10) & Not Stated (46).

COM-FSM Staff 2 **Department:** Instructional & Administration

K-12 4

Other 1 (visitor)

3. Your purpose(s) of library visit this semester

AREAS	Visited/Used by:
1. Asked staff for assistance	58 (29.44% of respondents)
2. Looked for books, journals or other library resources	120 (60.91% of respondents)
3. Used course reserves/reserved books	42(21.31% of respondents)
4. Borrowed or returned material	57 (28.93% of respondents)
5. Made photocopies	39 (19.80% of respondents)
6. Attended library orientation, instruction, training or consultation session	30(15.23% of respondents)
7. Used the OPAC	41 (20.81% of respondents)
8. Studied individually or did own work	165(83.77% of respondents)
9. Studied or worked in a group	90(45.69% of respondents)
10. Used a desktop computer for email	131(66.50% of respondents)

11. Used a desktop computer with general application	72(36.55% of respondents)
12. Used a computer for research	145(73.60% of respondents)
13. Printed from computer	118(59.90% of respondents)
14. Others: Facebook & downloading Aps	13(6.60% of respondents)

4. Areas of library you visited or utilized this semester

1. Archives	29(14.72% of respondents)
2. Audio-Visual	24(12.18/% of respondents)
3. Curriculum Resources Center	24 (12.18% of respondents)
4. General Circulation	53 (26.90% of respondents)
5. Government Documents	38(19.29% of respondents)
6. Fiction/Paperbacks	56 (28.43% of respondents)
7. Pacific	47(23.86% of respondents)
8. Reference	71(36.04% of respondents)
9. Electronic Resources	56(28.43% of respondents)
10. Reserve	23(11.68% of respondents)
11. Juvenile	8 (4.06% of respondents)
12. Periodicals	22 (11.17% of respondents)
13. OPAC stations	35 (17.77% of respondents)
14. Computer workstations	82(41.62% of respondents)
15. Others: Please indicate	11 (5.59% of respondents)

5.How often do you visit this library?

More than once per week 81 (41.12%) Weekly 37 (18.78%) Monthly 22 (11.17%)

Less Often 37(18.78%) This is my first time here 3(1.52%)

6. Mark all subjects of books/magazines you like to read:

Action / Adventure / Survival	101	Friends, family / School life	133
Animals / Animal stories	62	Gardening	43
Art / Paintings/Design	62	Ghost stories / Supernatural	85
Comics / Graphic novels	59	Health and Fitness	84
Computers and Technology	68	Hobbies	73
Cooking / Cookbooks / Diet / Nutrition	51	Humour/ Joke books	75
Crime / Detective / Mystery stories	76	Inspirational	54
Entertainment/Movies/Music/Dances	77	Poetry / short stories / writing	96
Facts/ Curiosities/News	77	Romance / Relationships	117
Famous people / Biographies	104	Science fiction / Aliens	49
Fashion / Accessories	71	Sports/Games	91
Fantasy / Vampires	72	Other: Please specify _____	13

7. On your last visit did you find what you were looking for?

127 Yes 18 No 36 Partly

If your answer is NO, why?

Reasons:

(1) they don't have/someone must have check' it out already...

(1)Because the librarian is so bad

8. Mark all categories/subject areas in which you would like to see the collection improved?

General References	40	General Fiction	42
Religion/Philosophy	42	Crime / Mystery	49
History/Geography	53	Science Fiction	43
Science/ Technology	56	Romance / Relationships	59
Health/Medical	57	Western /Action / Adventure	28
Education	64	Children Books	37
Languages/Literature	43	Pacific Collection	47
Law	50	Archives	26
Arts/Music/Culture	58	Journals/Magazines	60
Sociology/Economics	38	Audio-visual materials	28
Mathematics / Statistics	53	Other : Please specify _____	4

9. Please rate the following areas of service:

	Poor 1	Fair 2	Average 3	Good 4	Excellent 5	Not Applicable
Access to computers	22	17	19	80	50	0
Internet connection	40	13	35	60	41	0
Reference Desk	5	19	25	77	60	1
Circulation Desk	6	12	27	59	79	0
Place to work individually	19	14	19	56	72	3
Place to work in group	18	14	28	44	77	4
Printing	10	12	18	58	90	1
Photocopying	20	10	28	64	45	12
Quality of collections (current, useful, up-to-date, and available)	14	8	29	71	55	6
Ease of finding collections and availability of services	8	11	21	79	60	2
Quality of customer service	6	8	19	85	69	1
Inviting and comfortable environment	10	9	15	72	78	1
Hours of service	10	6	16	72	82	2
Using online periodicals/ E-journals (EBSCO & World & I)	14	11	16	69	64	5
Interlibrary loan	20	12	17	59	47	25

10. Suggestions / Comments to make this library better for you.

On Services...

- Make things more clearly and perfect for each other. (1)
- Perfect (2)

- This library gives good services. The staff tries to make people feel welcome and treat everybody equally. (1)
- Need to be more quieter (3)
- I think this library is really great (1)
- The Pohnpei Campus Library has been very helpful to me as well as other students. I find everything I need when I needed sources or other references to finish up my assignments. Thanks to the library and librarian. (1)
- It is really nice to read in this library, so quiet but still too small. Hope it could be bigger someday. (1)
- Expensive photocopying (1)
- Thanks to the beautiful & kind librarian who has always been helping everyone , I hope such services continues. (1)
- This library sucks! (1)
- I think everything in this library should stay the same since everything for me is okay. (1)
- The library is good. (3)
- Fantastic (1)
- The librarian is kind and always secures everything in the library. (2)
- Keep it nice & clean (1)
- Better to take time for study(1)

On Collection...

- Need more books; books are boring.. (1)
- Need new books (2)
- Need more romance books (1)
- Need more physics books (1)

On computers and usage...

- Internet is really slow. (1)
- Need internet improvement. (11)
- Suggested that the library should get more enough computers. (10)
- Computers need to be renew (3)

On Physical Facilities/ Equipment...

- Need new building/bigger library (10)
- Need more space for study. (4)
- Need more chairs & tables. (3)
- Need more printer (2)