

Spring 2011 Registration Survey		
Number of records in this query:		156
Total records in survey:		156
Percentage of total:	100.00%	
Field summary for 1.		
Gender:		
Answer	Count	Percentage
Female (F)	73	46.79%
Male (M)	80	51.28%
No answer	3	1.92%
Not completed or Not displayed	0	0.00%
Field summary for 2.		
The Campus I am / will be attending is:		
Answer	Count	Percentage
National (A1)	130	83.33%
Chuuk (A2)	0	0.00%
Kosrae (A3)	0	0.00%
Pohnpei (A4)	23	14.74%
Yap (A5)	0	0.00%
Fisheries & Maritime Institute (A6)	0	0.00%
No answer (A7)	3	1.92%
No answer	0	0.00%
Not completed or Not displayed	0	0.00%
Field summary for 3		
Classifications:		
Answer	Count	Percentage
Freshmen (A1)	36	23.08%
Sophomore (A2)	73	46.79%
3rd Year Student (A3)	24	15.38%
4th Year Student (A4)	9	5.77%
No answer	14	8.97%
Not completed or Not displayed	0	0.00%
Field summary for 4		
Registration Status:		
Answer	Count	Percentage
New (A1)	6	3.85%
Continuing (A2)	123	78.85%
Transfer (A3)	6	3.85%
Returning (A4)	16	10.26%
No answer	5	3.21%
Not completed or Not displayed	0	0.00%
Field summary for 5		
Please Indicate your major/program below:		

Answer	139	89.10%
No answer	17	10.90%
Not completed or Not displayed	0	0.00%
Field summary for 1		
1. Hours set for registration		
Answer	Count	Percentage
Very satisfied (A1)	66	42.31%
Satisfied (A2)	68	43.59%
Neutral (A3)	12	7.69%
Dissatisfied (A4)	2	1.28%
Very dissatisfied (A5)	8	5.13%
No answer	0	0.00%
Not completed or Not displayed	0	0.00%
Field summary for 2		
2. Forms used for registration		
Answer	Count	Percentage
Very satisfied (A1)	68	43.59%
Satisfied (A2)	67	42.95%
Neutral (A3)	12	7.69%
Dissatisfied (A4)	1	0.64%
Very dissatisfied (A5)	7	4.49%
No answer	1	0.64%
Not completed or Not displayed	0	0.00%
Field summary for 3		
3. Location used for registration		
Answer	Count	Percentage
Very satisfied (A1)	84	53.85%
Satisfied (A2)	52	33.33%
Neutral (A3)	10	6.41%
Dissatisfied (A4)	5	3.21%
Very dissatisfied (A5)	5	3.21%
No answer	0	0.00%
Not completed or Not displayed	0	0.00%
Field summary for 4		
4. Lay-out used for registration		
Answer	Count	Percentage
Very satisfied (A1)	61	39.10%
Satisfied (A2)	65	41.67%
Neutral (A3)	19	12.18%
Dissatisfied (A4)	5	3.21%
Very dissatisfied (A5)	5	3.21%
No answer	1	0.64%
Not completed or Not displayed	0	0.00%

Field summary for 5		
5. Helpfulness of Admission & Records staff		
Answer	Count	Percentage
Very satisfied (A1)	81	51.92%
Satisfied (A2)	51	32.69%
Neutral (A3)	14	8.97%
Dissatisfied (A4)	3	1.92%
Very dissatisfied (A5)	5	3.21%
No answer	2	1.28%
Not completed or Not displayed	0	0.00%
Field summary for 6		
6. Helpfulness of Admission & Records staff		
Answer	Count	Percentage
Very satisfied (A1)	81	51.92%
Satisfied (A2)	52	33.33%
Neutral (A3)	15	9.62%
Dissatisfied (A4)	1	0.64%
Very dissatisfied (A5)	7	4.49%
No answer	0	0.00%
Not completed or Not displayed	0	0.00%
Field summary for 7		
7. Helpfulness of Business Office staff		
Answer	Count	Percentage
Very satisfied (A1)	73	46.79%
Satisfied (A2)	54	34.62%
Neutral (A3)	16	10.26%
Dissatisfied (A4)	2	1.28%
Very dissatisfied (A5)	10	6.41%
No answer	1	0.64%
Not completed or Not displayed	0	0.00%
Field summary for 8		
8. Helpfulness of the peer guides		
Answer	Count	Percentage
Very satisfied (A1)	49	31.41%
Satisfied (A2)	53	33.97%
Neutral (A3)	27	17.31%
Dissatisfied (A4)	13	8.33%
Very dissatisfied (A5)	9	5.77%
No answer	5	3.21%
Not completed or Not displayed	0	0.00%
Field summary for 9		
9. Helpfulness of the Information Technology Office staff		
Answer	Count	Percentage
Very satisfied (A1)	70	44.87%
Satisfied (A2)	62	39.74%

Neutral (A3)	16	10.26%
Dissatisfied (A4)	2	1.28%
Very dissatisfied (A5)	6	3.85%
No answer	0	0.00%
Not completed or Not displayed	0	0.00%
Field summary for 10		
10. Academic advising at the registration site		
Answer	Count	Percentage
Very satisfied (A1)	67	42.95%
Satisfied (A2)	57	36.54%
Neutral (A3)	22	14.10%
Dissatisfied (A4)	5	3.21%
Very dissatisfied (A5)	4	2.56%
No answer	1	0.64%
Not completed or Not displayed	0	0.00%
Field summary for 11		
11. Availability of courses for my program		
Answer	Count	Percentage
Very satisfied (A1)	53	33.97%
Satisfied (A2)	54	34.62%
Neutral (A3)	28	17.95%
Dissatisfied (A4)	8	5.13%
Very dissatisfied (A5)	12	7.69%
No answer	1	0.64%
Not completed or Not displayed	0	0.00%
Field summary for 12		
12. Bill paying process		
Answer	Count	Percentage
Very satisfied (A1)	59	37.82%
Satisfied (A2)	60	38.46%
Neutral (A3)	29	18.59%
Dissatisfied (A4)	1	0.64%
Very dissatisfied (A5)	7	4.49%
No answer	0	0.00%
Not completed or Not displayed	0	0.00%
Field summary for 13		
13. TIME involved in completing registration process		
Answer	Count	Percentage
Very satisfied (A1)	59	37.82%
Satisfied (A2)	60	38.46%
Neutral (A3)	23	14.74%
Dissatisfied (A4)	6	3.85%
Very dissatisfied (A5)	7	4.49%
No answer	1	0.64%
Not completed or Not displayed	0	0.00%

Field summary for 14		
14. Overall satisfaction with registration process		
Answer	Count	Percentage
Very satisfied (A1)	59	37.82%
Satisfied (A2)	68	43.59%
Neutral (A3)	15	9.62%
Dissatisfied (A4)	7	4.49%
Very dissatisfied (A5)	7	4.49%
No answer	0	0.00%
Not completed or Not displayed	0	0.00%
Field summary for 15.		
15. What are some positive and negative things that you observed about the registration process? Please feel free to comment or make recommendations in this section.		
Answer	25	16.03%
No answer	131	83.97%
Not completed or Not displayed	0	0.00%