



7. Please rate each of the following questions using *Always, Sometimes, Rarely, & Never*

	Always 4	Sometimes 3	Rarely 2	Never 1	No opinion
Receive immediate attention on requests for books and other materials to be purchased or put on reserve for classroom use	5				1
Receive prompt and courteous help from the library staff	6				
I am able to schedule my classes in the library when needed	5				1
I am happy with the quality and currency of books and other information sources cited by my students	4	1			1
The library hours are sufficient	5				1
The online databases ( EBSCO & World & I journal) provide efficient access to information and resources	5				1
The library media program integrates technology for learning and teaching	5				1

<i>Library Services</i>	<i>Average Weighted Mean</i>	<i>Descriptive Equivalent</i>
Receive immediate attention on requests for books and other materials to be purchased or put on reserve for classroom use	4	Always
Receive prompt and courteous help from the library staff	4	Always
I am able to schedule my classes in the library when needed	4	Always
I am happy with the quality and currency of books and other information sources cited by my students	3.8	Always
The library hours are sufficient	4	Always
The online databases ( EBSCO & World & I journal) provide efficient access to information and resources	4	Always
The library media program integrates technology for learning and teaching	4	Always

Legend:

Scale:	Descriptive Equivalent	Numerical Equivalent
0.1-1	Never	1
1.1-2	Rarely	2
2.1-3	Sometimes	3
3.1-4	Always	4

8. Have you ever recommended purchases for the COM Library, including books, audiovisual materials, online databases, or journals/magazines?

Yes 5 (100%) No \_\_\_\_\_

If you answered YES, please indicate how you made these recommendations (CHECK ALL THAT APPLY):

- 5(100%) a. Contacted the librarian directly via phone, email, campus mail, or in person.  
1(20%) b. Gave your recommendations to your department's head or the academic coordinator.  
 \_\_\_\_\_ c. Other, please specify \_\_\_\_\_

If you answered NO to question above, please indicate why \_\_\_\_\_

9. Listed below are types of Resources currently provided by the library to support the curriculum and student work. Please indicate your satisfaction level with each type of Resource.

Resources	Very Satisfied 4	Satisfied 3	Somewhat Satisfied 2	Unsatisfied 1	No Opinion 0
Archives Collection	3	2			1
Audio-Visual Collection	3	2			1
Curriculum Resources Center Collection	3	2			1
General Circulations Collection	3	2			
Government Documents	3	1	1		1
Fiction/Paperback Collection	4	1			1
Online Resources (EBSCO)	4	1			1
Pacific Collection	3	2			1
Reference Collection	4	1			
Children's/Juvenile Literature	2	1	1		2

<i>Resources</i>	<i>Average Weighted Mean</i>	<i>Descriptive Rating</i>
<b>Archives Collection</b>	<b>3.6</b>	<b>Very Satisfied</b>
<b>Audio-Visual Collection</b>	<b>3.6</b>	<b>Very Satisfied</b>
<b>Curriculum Resources Center Collection</b>	<b>3.6</b>	<b>Very Satisfied</b>
<b>General Circulations Collection</b>	<b>3.6</b>	<b>Very Satisfied</b>
<b>Government Documents</b>	<b>3.4</b>	<b>Very Satisfied</b>
<b>Fiction/Paperback Collection</b>	<b>3.8</b>	<b>Very Satisfied</b>
<b>Online Resources (EBSCO)</b>	<b>3.8</b>	<b>Very Satisfied</b>
<b>Pacific Collection</b>	<b>3.6</b>	<b>Very Satisfied</b>
<b>Reference Collection</b>	<b>3.8</b>	<b>Very Satisfied</b>
<b>Children's/Juvenile Literature</b>	<b>2.6</b>	<b>Satisfied</b>
<b>General Average Weighted Mean</b>	<b>3.54</b>	<b>Very Satisfied</b>

Legend:

Scale:	Descriptive Equivalent	Numerical Equivalent
0.1-1	Unsatisfied	1
1.1-2	Somewhat Satisfied	2
2.1-3	Satisfied	3
3.1-4	Very Satisfied	4

10. Listed below are Services offered by the library. Please indicate your satisfaction level with each Service.

Services	Very Satisfied 4	Satisfied 3	Somewhat Satisfied 2	Unsatisfied 1	No Opinion 0
Assistance at the Reference desk	5				1
Assistance in the circulation	5				1
Assistance using computers /	5				1

printers/multimedia equipment					
Hours of Service	5				1
Inter-library loan	3	1			2
Library Websites	4	1			1
Online library catalog	4	1			1
Placing materials on reserve	4	1			1
Rush request for purchase	3	1	1		1
Acquisition of library materials	5				1

<i>Services</i>	<i>Average Weighted Mean</i>	<i>Descriptive Rating</i>
Assistance at the Reference desk	4	Very Satisfied
Assistance in the circulation	4	Very Satisfied
Assistance using computers / printers/multimedia equipment	4	Very Satisfied
Hours of Service	4	Very Satisfied
Inter-library loan	3.75	Very Satisfied
Library Websites	3.8	Very Satisfied
Online library catalog	3.8	Very Satisfied
Placing materials on reserve	3.8	Very Satisfied
Rush request for purchase	3.4	Very Satisfied
Acquisition of library materials	4	Very Satisfied
<b>General Average Weighted Mean</b>	<b>3.85</b>	<b>Very Satisfied</b>

**Legend:**

Scale:	Descriptive Equivalent	Numerical Equivalent
0.1-1	Unsatisfied	1
1.1-2	Somewhat Satisfied	2
2.1-3	Satisfied	3
3.1-4	Very Satisfied	4

11. Listed below are some Library Services and Resources that could be expanded or further enriched if funding were made available for them. Please indicate the level of priority you feel that should be given to the Service or Resource.

	High Priority 4	Medium Priority 3	Low Priority 2	Not Priority 1	No Opinion
Archives collection	3	2			1
Audio-Visual collection	4	1			1
General Circulations collection	3	1	1		1
Electronic book collection	4	1			1
Electronic Journal	4	1			1
Government Documents collection	3	2			1
Increase hours of operation	2	2	1		1

Library Instruction classes	2	3			1
Fiction collection	3	1	1		1
Printed book collection	2	2	1		1
Printed Journal collection	2	2	1		1
Reference Desk assistance	3	2			1
Reserve collection	3	3			1

<i>Library Resources and Services</i>	<i>Average Weighted Mean</i>	<i>Descriptive Equivalent</i>
<b>Archives collection</b>	3.6	High Priority
<b>Audio-Visual collection</b>	3.8	High Priority
<b>General Circulations collection</b>	3.4	High Priority
<b>Electronic book collection</b>	3.8	High Priority
<b>Electronic Journal</b>	3.8	High Priority
<b>Government Documents collection</b>	3.6	High Priority
<b>Increase hours of operation</b>	3.2	High Priority
<b>Library Instruction classes</b>	3.4	High Priority
<b>Fiction collection</b>	3.4	High Priority
<b>Printed book collection</b>	3.2	High Priority
<b>Printed Journal collection</b>	3.2	High Priority
<b>Reference Desk assistance</b>	3.6	High Priority
<b>Reserve collection</b>	3.6	High Priority

**Legend:**

<b>Scale:</b>	<b>Descriptive Equivalent</b>	<b>Numerical Equivalent</b>
0.1-1	Not Priority	1
1.1-2	Low Priority	2
2.1-3	Medium Priority	3
3.1-4	High Priority	4

**12. Overall, please indicate your level of satisfaction with the library resources and services?**

**5(100%)** Very Satisfied
  Somewhat Satisfied  
 Satisfied
  Unsatisfied

**13. Suggestions/Comments to make this library better for you.**

- None at this time. I receive EXCELLENT service!
- Our librarian is efficient and quick to respond to my needs. I am please with that.
- I am satisfied with the current capacity of services that the library is providing. It seems to me that services are more than adequate to the number of students we're serving.
- Bigger space



*Thank you for taking the time to complete this survey.  
We appreciate your input to help improve our services*