2016-2020 Student Support Services: Operational and Student Learning Outcomes

Student Supportn Services	2016-2017 Outcomes	ISLO1	ISLO2	ISLO3	ISLO4	ISLO5	ISLO6	ISLO7	ISLO8
Admissions, records, and registration	Provide timely, precise guidance and support to students as they work toward degree completion, as well as tracking of students' progress toward graduation, including timely processing other student- or faculty-driven requests as needed.				⊘		⊘	⊘	
	maintain a high level of patron satisfaction by providing timely and accurate services to students, faculty, and other staff, and the community in the following areas: (a) admission and registration; (b) academic record maintenance; (c) transcript production; (d) enrollment and degree verification; (e) degree audit; (f) issuance of diplomas and degrees; (g) enrollment certifications for former servicement or US veterans; (g) data requests; and (h) other core functions.						⊘		
	Students will demonstrate understanding of academic and matriculation policies and procedures, and cognizance of academic deadlines as published in the schedule, academic calendars, and other documents.				⊘		⊘	⊘	
Financial Aid, work-study, and scholarships	To enhance students success, office staff will aim to award more thatn 95% of COM-FSM eligible students financial aid (Pell Grant) by end of December 2016 and by end of June 2017.						⊘		
	To promote and foster student success, new participants will demonstrate knowledge of available financial aid programs and services of the college.						⊘	⊘	
	To enrich students learning experience through the Work-Study Program, students and host agencies supervisors will indicate high level of satifaction from utilizing the program.					⊘	⊘	⊘	
	to promote or foster student success as measured by eligible students being able to correctly complete FAFSA applications						⊘	⊘	
Guidance and peer counseling including tutoring services	Students who utilize the tutorial services will pass the course tutored by the end of the academic term				⊘		⊘	⊘	⊘
	Students who receive transfer advising though the college's counseling services and the Education USA center will exhibit increased awareness about the admission requirements and processes of higher educaiton institutions in the U.S.				⊘		⊘	⊘	
	Students will engage in workshops, lecutres, and programs (co-curricular) to enhance their personal and academic growth and development.					⊘	⊘	⊘	⊘

Student Supportn Services	2017-2018 Outcomes	ISLO1	ISLO2	ISLO3	ISLO4	ISLO5	ISLO6	ISLO7	ISLO8
Admissions, records, and registration	Provide timely, precise guidance and support to students as they work toward degree completion, as well as tracking of students' progress toward graduation, including timely processing other student- or faculty-driven requests as needed.				⊘		⊘	⊘	
	maintain a high level of patron satisfaction by providing timely and accurate services to students, faculty, and other staff, and the community in the following areas: (a) admission and registration; (b) academic record maintenance; (c) transcript production; (d) enrollment and degree verification; (e) degree audit; (f) issuance of diplomas and degrees; (g) enrollment certifications for former servicement or US veterans; (g) data requests; and (h) other core functions.						⊘		
	Students will demonstrate understanding of academic and matriculation policies and procedures, and cognizance of academic deadlines as published in the academic calendars, and other documents.				⊘		⊘	⊘	
Financial Aid, work-study, and scholarships	To enhance students success, financial aid office staff will award more than 96% of COM-FSM Pell eligible student's by the end of the school year. Snapshot of the office progress toward attaining the outcome will be inputted in the system by the end of Fall 2017, by the end of Spring 2018, and by the end of summer 2018.						⊘		
	To promote and foster student success, new participants will demonstrate knowledge of available financial aid programs and services of the college.						⊘	⊘	
	To enrich students learning experience through the Work-Study Program, students and host agencies supervisors will indicate high level of satifaction from utilizing the program.					⊘	⊘	⊘	
	To promote student success, 70% of workshop participants (seniors) from selected high school will be able to correctly complete paper FAFSA applications						⊘	⊘	
Guidance and peer counseling including tutoring services	Students who utilize the tutorial services will pass the course tutored by the end of the academic term				⊘		⊘	⊘	⊘
	Students will engage in workshops, lecutres, and programs (co-curricular) to enhance their personal and academic growth and development.					⊘	⊘	⊘	⊘

Student Supportn Services	2018-2019 Outcomes	ISLO1	ISLO2	ISLO3	ISLO4	ISLO5	ISLO6	ISLO7	ISLO8
Admissions, records, and registration	Provide timely, precise guidance and support to students as they work toward degree completion, as well as to faculty and support services staff involved in academic advising process.				⊘		⊘	⊘	
	maintain a high level of patron satisfaction by providing timely and accurate services to students, faculty, and other staff, and the community in the following areas: (a) admission and registration; (b) academic record maintenance; (c) transcript production; (d) enrollment and degree verification; (e) degree audit; (f) issuance of diplomas and degrees; (g) enrollment certifications for former servicement or US veterans; (g) data requests; and (h) other core functions.						⊘		
	Improved coordinated marketing, recruitment and outreach program to increase enrollment of a targeted priority groups, i.e. traditional first time freshman, transfer, continuing and returning students. Increased visibility, awareness, and knowledge about the college, and opportunities available to students. Improved execution of multi-modal enrollent, marketing, and communication services to increase touch point with students. Alternative scheduling to improve student success and persistence is developed and implemented.				⊘		⊘	⊘	
Financial Aid, work-study, and scholarships	To enhance students success, financial aid office staff will award more than 96% of COM-FSM Pell eligible student's by the end of the school year. Snapshot of the office prgress toward attaining the outcome will be inputted in the system by the end of Fall 2018, by the end of Spring 2019, and by the end of summer 2019.						⊘		
	To promote and foster student success, new participants will demonstrate knowledge of available financial aid programs and services of the college.						⊘	⊘	
	To enrich student learning experience through the Work-Study Program: (a) 70% of students who participated gained work experience from utilizing the program. (b) 70% of students receive high level of positive ratings on reliability from host agencies supervisors.					⊘	⊘	⊘	
	To promote student success, FAO staff will conduct four financial aid trainings to academic advisors to help them make proper advising when assisting their advisees during regular counseling such as during course selection, registration and others.						⊘	⊘	
Guidance and peer counseling including tutoring services	Students who utilize the tutorial services will pass the course tutored by the end of the academic term				⊘		⊘	⊘	⊘
	Students will engage in workshops, lecutres, and programs (co-curricular) to enhance their personal and academic growth and development.					⊘	⊘	⊘	⊘

Student Supportn Services	2019-2020 Outcomes	ISLO1	ISLO2	ISLO3	ISLO4	ISLO5	ISLO6	ISLO7	ISLO8
Admissions, records, and registration	Provide timely, precise guidance and support to students as they work toward degree completion, as well as to faculty and support services staff involved in academic advising process.				⊘		⊘	⊘	
	maintain a high level of patron satisfaction by providing timely and accurate services to students, faculty, and other staff, and the community in the following areas: (a) admission and registration; (b) academic record maintenance; (c) transcript production; (d) enrollment and degree verification; (e) degree audit; (f) issuance of diplomas and degrees; (g) enrollment certifications for former servicement or US veterans; (g) data requests; and (h) other core functions.						⊘		
	Improved coordinated marketing, recruitment and outreach program to increase enrollment of a targeted priority groups, i.e. traditional first time freshman, transfer, continuing and returning students. Increased visibility, awareness, and knowledge about the college, and opportunities available to students. Improved execution of multi-modal enrollent, marketing, and communication services to increase touch point with students. Alternative scheduling to improve student success and persistence is developed and implemented.				⊘		⊘	⊘	
Financial Aid, work-study, and scholarships	To foster student success, Financial Aid Office (FAO) will award 100% of COM-FSM Pell eligible students by the end of 2019-2020 school year.						⊘		
	To promote and foster dinancial aid literacy to targeted students at COMFSM						⊘	⊘	
	To promote and foster student work experience development through the Work-Study Program: (a) 75% of students who participated gained work experience from utilizing the program. (b) 75% of students receive high level of positive ratings on relaiability from host agencies supervisors.					⊘	⊘	⊘	
	To extend financial aid literacy on financial aid policies and procedures to the college community						⊘	⊘	
Guidance and peer counseling including tutoring services	Students who utilize the tutorial services will pass the course tutored by the end of the academic term				⊘		⊘	⊘	⊘
	Students will engage in workshops, lecutres, and programs (co-curricular) to enhance their personal and academic growth and development.					⊘	⊘	⊘	⊘

Student Supportn Services	2020-2021 Outcomes	ISLO1	ISLO2	ISLO3	ISLO4	ISLO5	ISLO6	ISLO7	ISLO8
Admissions, records, and registration	Provide timely, precise guidance and support to students as they work toward degree completion, as well as to faculty and support services staff involved in academic advising process.				⊘		⊘	⊘	
	maintain a high level of patron satisfaction by providing timely and accurate services to students, faculty, and other staff, and the community in the following areas: (a) admission and registration; (b) academic record maintenance; (c) transcript production; (d) enrollment and degree verification; (e) degree audit; (f) issuance of diplomas and degrees; (g) enrollment certifications for former servicement or US veterans; (g) data requests; and (h) other core functions.						⊘		
	Improved coordinated marketing, recruitment and outreach program to increase enrollment of a targeted priority groups, i.e. traditional first time freshman, transfer, continuing and returning students. Increased visibility, awareness, and knowledge about the college, and opportunities available to students. Improved execution of multi-modal enrollent, marketing, and communication services to increase touch point with students. Alternative scheduling to improve student success and persistence is developed and implemented.				⊘		⊘	⊘	
Financial Aid, work-study, and scholarships	To foster student success, Financial Aid Office (FAO) will award 100% of COM-FSM Pell eligible students by the end of 2019-2020 school year.							⊘	
	To promote and foster dinancial aid literacy to targeted students at COMFSM						⊘	⊘	
	To promote and foster student work experience development through the Work-Study Program: (a) 75% of students who participated gained work experience from utilizing the program. (b) 75% of students receive high level of positive ratings on relaiability from host agencies supervisors.					⊘	⊘	⊘	
	To extend financial aid literacy on financial aid policies and procedures to the college community						⊘	⊘	
Guidance and peer counseling including tutoring services	Students who utilize the tutorial services will pass the course tutored by the end of the academic term				⊘		⊘	⊘	⊘
	Students will engage in workshops, lecutres, and programs (co-curricular) to enhance their personal and academic growth and development.					⊘	⊘	⊘	⊘

Health Services	The health services will continue to provide a variety of basic effective primary and preventive health care services to the college community; as such, students will continue to demonstrate increased awareness and knowledge of positive self-care by seeking and utilizing services provided by the college's health services clinic.						⊘	⊘		Students will demonstrate increased awareness of services available at and provided by the Health Services by frequenting the Health Service clinics for information, resources, and basic first aid and immediate emergency treatment as appropriate.						⊘	⊘		Students, faculty and staff will demonstrate increased awareness of services available at and provided by the Health Services by frequenting the Health Service clinic for information, resources, and basic first aid and immediate emergency treatment as appropriate						⊘	⊘		Students, faculty and staff will continue to demonstrate increased awareness of services available at and provided by the Health Services by frequenting the Health Service clinic for information, resources, and basic first aid and immediate emergency treatment as appropriate.						⊘	⊘		Students, faculty and staff will continue to demonstrate increased awareness of services available at and provided by the Health Services by frequenting the Health Service clinic for information, resources, and basic first aid and immediate emergency treatment as appropriate.						⊘	⊘
	The health service will continue to provide and facilitate health education awareness and well-being outreach programs/activities to the college community; as such, students will continue to demonstrate increased awareness and knowledge about current health issues and the role of healthy lifestyle choices in improving and preserving their health.						⊘	⊘		Students will continue to demonstrate increased awareness and knowledge about current health issues and the relationship between lifestyle choices and wellness as a result of participation in the outreach activities.						⊘	⊘		Students will demonstrate an understanding of their individual health conditions, including their own medical diagnosis and treatment plan.						⊘	⊘		Students will demonstrate an understanding of their individual health conditions, including their own medical diagnosis and treatment plan.						⊘	⊘		Students will demonstrate an understanding of their individual health conditions, including their own medical diagnosis and treatment plan.						⊘	⊘
	The health service will continue to provide quality family planning and reporductive health services; as such, students will demonstrate increased knowledge and awareness about their secual and reproductive health needs by making informed, healthy, and appropriate decisions that impact positively on their sexual and reproductive lives.						⊘	⊘		Students will demonstrate increased knowledge and awareness about their sexual and reproductive health needs by making healthy, and appropriate decisions that impact positively on their lives.						⊘	⊘		Students, faculty and staff will continue to demonstrate increased awareness and knowledge about current health issues and the relationship between lifestyle choices and wellness as a result of participation in the outreach activities.						⊘	⊘		Students, faculty and staff will continue to demonstrate increased awareness and knowledge about current health issues and the relationship between lifestyle choices and wellness as a result of participation in the outreach activities.						⊘	⊘		Students, faculty and staff will continue to demonstrate increased awareness and knowledge about current health issues and the relationship between lifestyle choices and wellness as a result of participation in the outreach activities.						⊘	⊘
																												Students will continue to demonstrate increased knowledge and awareness about their sexual and reproductive health needs by making healthy and appropriate decisions that impact positively on their lives.						⊘	⊘		Students will continue to demonstrate increased knowledge and awareness about their sexual and reproductive health needs by making healthy and appropriate decisions that impact positively on their lives.						⊘	⊘
Sports and recreation	Students will exhibit the values of sportsmanship, teamwork and camaraderie and demionstrate the basic knowledge in coaching, officiating and organizing a mini-tournament.				⊘		⊘	⊘		Sports & Recreation will plan, implement and run sports competitions and other recreational activities of interest to the student body and beyond to enhance participation from the college community						⊘	⊘		Sports and Recreation will plan, implement and run sports competitions and other recreational activities of interest to the student body and beyond to enhance participation from the college community.						⊘	⊘		Sports and Recreation will plan, implement and run sports competitions and other recreational activities for the students. Sports competitions and recreational activities will follow the interest of the student body and beyond to enhance participation from students and the college community.						⊘	⊘		Sports and Recreation will plan, implement and run sports competitions and other recreational activities for the students. Sports competitions and recreational activities will follow the interest of the student body and beyond to enhance participation from students and the college community.						⊘	⊘
	Oranize and conduct sports competitions and other recreation activites to enhance participation from the college community and the local communites around the island.						⊘	⊘		Sports and Recreation will ensure that students and athletes alike exhibit the values of sportsmanship, teamwork, and camaraderies; as well as, demonstrate the basic knowledge of coaching, officiating and organizing sports competitions and other recreational activities that take place in the facility				⊘		⊘	⊘		Sports and Recreation will ensure that students and athletes alike exhibit the values of sportsmanship, teamwork, and camaraderie; as well as, demonstrate the basic knowledge of coaching, officiating and organizing sports competitions and other recreational activities that take place in the facility.				⊘		⊘	⊘		Sports and Recreation will ensure that students and athletes alike exhibit the values of sportsmanship, teamwork, and camaraderie; as well as, demonstrate the basic knowledge of coaching, officiating and organizing sports competitions and other recreational activities that take place in the facility.				⊘		⊘	⊘		Sports and Recreation will ensure that students and athletes alike exhibit the values of sportsmanship, teamwork, and camaraderie; as well as, demonstrate the basic knowledge of coaching, officiating and organizing sports competitions and other recreational activities that take place in the facility.						⊘	⊘
	Ensure services are provided on a daily basis and recreational facilities are adequate and environmentally safe for the college community and all other stake holders utilizing the serivces at the FSM-China Friendship Sports Center, National Campus.						⊘	⊘		Sports and Recreation will ensure that services are provided on a daily basis, and that all facilities and resources/equipments made available for use are adequate and environmentally safe for the College community and all other stakeholders utilizing the services at the FSM-China Friendship Sports Center at National Campus.						⊘	⊘		Sports and Recreation will ensure that services are provided on a daily basis, and that all facilities and resources/equipments made available for use are adequate and environmentally safe for the College community and all other stakeholders who may be utilizing the services at the FSM-China Friendship Sports Center at National Campus.						⊘	⊘		Sports and Recreation will ensure that services are provided on a daily basis, and that all facilities and resources/equipments made available for use are adequate and environmentally safe for the College community and all other stakeholders who may be utilizing the services at the FSM-China Friendship Sports Center at National Campus.						⊘	⊘		Sports and Recreation will ensure that services are provided on a daily basis, and that all facilities and resources/equipments made available for use are adequate and environmentally safe for the College community and all other stakeholders who may be utilizing the services at the FSM-China Friendship Sports Center at National Campus.						⊘	⊘
	Residential Life will provide comprehensive and unified academic, social, health; recreational and residential support services to meet the changing needs of the student population							⊘		Residence hall will plan, implement and assess learning connections aimed to achieve the desired learning outcomes and the objectives in the residence hall							⊘		The Residence Hall will assist students in their transition to Residence Hall life, providing opportunities for educational sessions and advice on Residence Hall rules and regulations, as well as, College policies and conduct processes.							⊘		Residence halls will train full time hall staff focused on residence life programs and tasks related to their positions. Specific sessions or topics include team building, diversity and event planning, academic success, advising, conduct, emergency protocol, risk management, desk operation, budgets and facilities.					⊘		⊘		The Residence halls will will continue and improve support in regards to academic success, careers, and professional responsibilities in an-increasingly complex world to all residence students.					⊘		⊘
	Residence hall will continue to provide clean, safe, accessible and modern and include amenities and furnishing that contribute student's success							⊘		Residence hall will continue to enforce the community values, procedure, and assist residents in holding themselves and other community members accountable for observing their community standards, college policies and Residential policies							⊘		The Residence Hall will work to build a sense of community and mutual respect among students and Residence Hall staff members.							⊘		Residence halls will provide services and activities that contribute to a exciting and engaging accommodations.						⊘			Residence halls will continue to work more closely with the Student Life program to create more community education and strategies for learning for school year 2020-2021.					⊘		⊘
	Residence Hall will play an essential role in effort towards development of active student leaders in order to serve the interest and needs of our diverse students residents					⊘				Plan, implement, and evaluate educational and social programs each term that encourage the development of students meeting expectations as established by Residential Life				⊘					The Residence Hall will recruit, select, train and provide general guidance to Residence Hall staff to ensure appropriate and proper guidance, support and discipline is provided to all residents.				⊘					Residence hall will continue to provide clean, safe, accessible, modern that include services, which contribute favorable outcomes and student success.					⊘		⊘		Residence halls will enhance and continue to support the physical, mental, spiritual, and well-being of resit students.					⊘		⊘

Residence halls	RH will play an essential role in helping students to grow/develop their social and communication skills as evidenced by their ability to live and work collaboratively with others, engage in respectful relationships and assume shared responsibility for the common good							⊘		Residence hall will be designed in such a way that all RH staff will provide effective leadership and support in the planning, implementation and evaluation of the RH objectives, the creation of a stimulating environment for learning; the effective use of resources to achieve these objectives; and contribution to the development and improvement of Residence hall programs and services							⊘		The Residence Hall will provide clean and well- maintained facilities and an environment within the Residence Halls that is conducive to the learning process.							⊘		The Residence Hall will continue to assist students in their transition to Residence Hall life, providing opportunities for educational sessions, guidance on residence hall rules and regulations as well as, College policies and conduct processes.					⊘		⊘	The Residence Halls will continue to assist students in their transition to Residence Hall life, providing opportunities for educational sessions, guidance on residence hall rules and regulations as well as, College policies and conduct processes.					⊘		⊘
										Residence hall will Improve student knowledge/skills in civic engagement through shared governance of residence halls.						⊘	⊘	The Residence Hall will offer programs to promote community development and active campus involvement in order to serve the interests and needs of the diverse students residing in the Residence Hall.					⊘		⊘									The Residence Halls will continue to update all residence halls staff to ensure rules and regulations as well as the college policies are accurately and consistently enforced.					⊘		⊘
										Residence hall will Improve the residence hall environments, which in turn, increase demand for students to live on campus including the increase of satisfaction rate for students living in the residence halls.						⊘																									
Student activities, clubs, and organizations	Student life will design and implement an actiona plan in conjuction with the Student Body Assocaition and student clubs and organizations that promote student leadership, student engagement, and student success, and which fosters a positive and open working relationship between the student body and administration.									Student Life will promote College unity among students, by working with the Student Body Association in developing and maintaining open lines of communication and cross-campus collaboration among and between SBA Officers from all six campuses								Student Life will promote the development of leadership and active student engagement by providing comprehensive trainings, workshops, retreats, activities and services for student leaders active in the Student Body Association and the Student Council across all campuses.								Student Life will foster and encourage student and faculty/staff interactions, in efforts to promote the formation of positive relationships, and to integrate students' out-of-class experiences and interests with their academic goals and aspirations.								Student Life will foster and encourage student and faculty/staff interactions, in efforts to promote the formation of positive relationships, and to integrate students' out-of-class experiences and interests with their academic goals and aspirations.							
	Student life will provide comprehensive academic, social, health-related, recreational and residential services, activities and evants that promote student engagement and supplement student learning and success.				⊘	⊘				Student Life will promote the development of leadership and active student engagement by providing comprehensive trainings, workshops, retreats, activities and services for student leaders active in the Student Body Association and the Student Body Organization				⊘	⊘	⊘	⊘	Student Life will promote and encourage the formation of strategic community partnerships, providing opportunities for supplemental learning, as well as, the development of positive relationships between students and community members				⊘	⊘	⊘	⊘	Student Life will promote and encourage the formation of strategic community partnerships, providing opportunities for supplemental learning, as well as, the development of positive relationships between students and community members				⊘	⊘	⊘	⊘	Student Life will promote and encourage the formation of strategic community partnerships, providing opportunities for supplemental learning, as well as, the development of positive relationships between students and community members				⊘	⊘	⊘	⊘
	Student Life will identify stategic partnerships with internal and external entitites to provide further support to students in terms of academic, social, health related, recreational and residential services.				⊘	⊘				Student Life will foster and encourage student and faculty/staff interactions, in efforts to promote the formation of positive relationships, and to integrate students' out-of-class experiences and interests with their academic goals and aspirations				⊘	⊘	⊘	⊘	Student Life will foster and encourage student and faculty/staff interactions, in efforts to promote the formation of positive relationships, and to integrate students' out-of-class experiences and interests with their academic goals and aspirations.				⊘	⊘	⊘	⊘	Student Life will foster the development of an active student body, targeting inactive student populations in order to increase participation and involvement.				⊘	⊘	⊘	⊘	Student Life will foster the development of an active student body, targeting inactive student populations in order to increase participation and involvement.				⊘	⊘	⊘	⊘
	Student Life will work with the Student Body Association and student club organizations to identify and address areas of student need , in terms of access to and quality of transportation, food, fitness, health, learning resources, social supports, and any and all student-centered services deemed necessary and important.				⊘	⊘	⊘	⊘																																	⊘		⊘
Campus security and safety	2016-2017 CS&S Outcome 1 Maintain compliance with applicable US federal regulations, such as but by any means not limited to the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act or the Clery Act						⊘			Maintain compliance with applicable US Federal Regulations, such as but by no means not limited to, the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act (1990), as amended in 2015 (Clery Act), the Violence Against Women Act (1994), as amended in 2015 (VAWA) ,Title IX, Education Amendments of 1972 (Title IX), and the Higher Education Act of 1965						⊘		Continue to provide a 24-hours, 365-day Services essential to maintaining a reasonably safe and secure environment in which member of the college community can pursue their various activities, and the college can fulfill its mission						⊘		Continue to provide a 24-hours, 365-day Services essential to maintaining a reasonably safe and secure environment in which member of the college community can pursue their various activities, and the college can fulfill its mission.						⊘		Provide 24/7 campus security and safety services to ensure a a safe and secure environment that enhances the well-being of students, faculty, staff, and visitors, and protect all college's property						⊘	
	Provide 24/7 campus security and safety services to ensure a a safe and secure environment that enhances the well-being of students, faculty, staff, and visitors, and protect all college's property						⊘			Continue to provide a 24-hour, 365-day service essential to maintaining a reasonably safe and secure environment in which members of the college community can pursue their various activities, and the college can fulfill its mission						⊘		Maintain compliance with applicable US Federal Regulations, such as but by no means not limited to, the Jeanne Clery Disclosure of Campus Security Policy and Campus Statistics Act (1990), as amended in 2015 (Clery violence Against Women Act (1994), as amended in 2015 (VAWA) Title IX, Education Amendments of 1972 (Title IX), and the Higher Education Act of 1965						⊘		Maintain compliance with applicable US federal regulations, such as but by no means not limited to the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act or the Clery Act (1990) as amended in 2015 (Clery Act Violence Against Women Act (1994), as amended in 2015 (VAWA) Title IX, Education Amendments of 1972 (Title IX), and the Higher Education Act of						⊘		Maintain compliance with applicable US federal regulations, such as but by no means not limited to the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act or the Clery Act (1990) as amended in 2015 (Clery Act Violence Against Women Act (1994), as amended in 2015 (WAWA) Title IX, Education Amendments of 1972 (Title IX), and the Higher Education Act of						⊘	

ISLO 1. **Effective oral communication** Capacity to deliver prepared, purposeful presentations designed to increase knowledge, to foster understanding, or to promote change in the listeners' attitudes, values, beliefs, or behaviors.
ISLO 2. **Effective written communication** Development and expression of ideas in writing through work in many genres and styles, utilizing different writing technologies, and mixing texts, data, and images through iterative experiences across the curriculum.
ISLO 3. **Critical Thinking** A habit of mind characterized by the comprehensive exploration of issues, ideas, artifacts, and events before accepting or formulating an opinion or conclusion.
ISLO 4. **Problem solving** Capacity to design, evaluate, and implement a strategy to answer an open-ended question or achieve a desired goal.
ISLO 5. **Intercultural knowledge and competence** A set of cognitive, affective, and behavioral skills and characteristics that support effective and appropriate interaction in a variety of cultural contexts.
ISLO 6. **Information literacy** The ability to know when there is a need for information, to be able to identify, locate, evaluate, and effectively and responsibly use and share that information for the problem at hand.
ISLO 7. **Foundations and skills for life-long learning** Purposeful learning activity, undertaken on an ongoing basis with the aim of improving knowledge, skills, and competence.
ISLO 8. **Quantitative reasoning** Ability to reason and solve quantitative problems from a wide array of authentic contexts and everday life situations; comprehends and can create sophisticated arguments supported by quantitative evience and can clearly communicate those arguments in a variety of formats.