## **Assessment: Administrative Unit Four Column**



## C - administrative - Human Resources

Target:

Mission Statement: Human Resources Office is committed to provide quality services and programs to support a strong human capital.

Administrative Unit Outcomes	Assessment Strategies	Results	Improvements
HR Unit Outcome #1-21 - Hire and retain qualified candidates to fill vacancies when they are needed AUO Status: Active AUO Assessment Cycle: 2020 - 2021 Start Date: 10/01/2020 Inactive Date: 09/30/2021	Descriptive Statistics - 1. Advertise complete request for positions within 1 week of received date at HRO to ensure screening and hiring of qualified candidates is completed timely.  2. HR Staff to sit in all Hiring Committees.  3. Update Hiring Producers.  Target: 1. 95% of complete requested will be advertised within 1 week of received date at HR  2. 98% - HR staff and rep to sit in with Hiring Committee  3. At least one Hiring Procedure to be update	Reporting Period: Summer 2021  Target Met: Yes  1. 94% of completed the 50 requests were advertised within 1 week of received  2. 100% met. HR staff and/HR representative sit in all ad hoc meetings and interviews  3. 100% met. Hiring procedures were updated and implemented 2020 including the use of zoom and HR staff participation in ad hoc meetings and interviews, confidentiality form, etc. (08/09/2021)  Improvement Plan: Use the results of 2021 to establish a benchmark in this area and strive to meet that target annually.  Related Documents:  PR to Vacancy Announcement_2021.pdf	
HR Unit Outcome #2-21 - Plan Profession Development Activities to support and improve work function AUO Status: Active AUO Assessment Cycle: 2020 - 2021 Start Date: 10/01/2020 Inactive Date: 09/30/2021	Descriptive Statistics -  1. Renew current SHRM membership for HR Staff  2. Organize at least 2 short-term training in needed areas  3. Support and coordinate College obligations for degree program	Reporting Period: Summer 2021 Target Met: Yes 1. 100% met. HR staff renewed SHRM membership August 2,2021 2. 100% met. Organized 9 webinars in identified needed areas and delivered 7 thus far; 1 webinar per month. 3. 100%met. Shared with administration the number and names employees whose jobs require a degree to planning,	

secured 2 contract for staff development 2021 and maintain

Administrative Unit Outcomes	Assessment Strategies	Results	Improvements
	1. 100% current membership is renewed     2. 100% Short-term training     3. Document and budget College obligation for Degree program	budgetary obligation for the 2 contracts and staff development line item under HRO on an annual basis. (08/09/2021)  Improvement Plan: Implement recommendations from June 2021 COM-FSM Turning Points: Evaluation of Strategic Plan, Mission and Values for Strategic Measure II.8  Related Documents:  SHRM membership-Rencelly.pdf  SHRM_MembershipCard_Laura Fujimoto.pdf	
HR Unit Outcome #3-21 - Use appropriate technology to improve communication, performance management, and HR data to enhance access and decision making in a timely manner.  AUO Status: Active AUO Assessment Cycle: 2020 - 2021 Start Date: 10/01/2020 Inactive Date: 09/30/2021	Descriptive Statistics - 1. Continue Subscription with Zoom for meetings and learning opportunities 2. Continue to use Webinars for online learning opportunities 3. Populate and utilize the MIP HR Module  Target: 1. 90% - Utilization of ZOOM and others for meetings and learning opportunities 2. 85% - Utilization of Webinar for relevant learning opportunities 3. 80% - Populate and utilize the MIP HR Module	Reporting Period: Summer 2021  Target Met: Yes  1. 100% met. The 7 trainings delivered from November 2020 to July 2021 used Zoom as well as our HR monthly meetings, HRC meetings, and ad hoc committee meetings and interviews.  2. 100% met. The 7 trainings delivered from November 2020 to July 2021 used Zoom  3. 15%. (08/09/2021)  Improvement Plan: 3. Spend 2 hours a day populating MIP HR Module and seek additional technical assistance from consultant.  Related Documents:  FY 2021 HR Coordinated Workshops.docx	

08/09/2021 Generated by Nuventive Improve Page 2 of 2