

**College of Micronesia-FSM
Learning Resources Center**

Program Review

**Sue Caldwell, Ed.D.
Director, LRC**

September, 2008

Library Mission Statement

The mission of the College of Micronesia-FSM Learning Resources Center is to support and enhance the curriculum of the college and meet the educational needs and interests of the college community. This mission supports the College of Micronesia-FSM 2009 and 2010 Institutional Priority #2 “Ensure quality and consistency of instructional and student services (Promoting all aspects of the college as a learning centered community)”.

In striving to accomplish this, the library has the following goals:

1. Provide appropriate technology to enhance learning, instruction, and information retrieval.
2. Adequately staff the learning resources facilities and serve users in a professional manner.
3. Maintain and develop learning resources services that meet the educational needs and interests of the college community.
4. Organize learning resources facilities to ensure accessibility to all in an atmosphere that encourages learning.
5. Provide comprehensive, up-to-date collections of diverse media and formats selected in compliance with sound selection guidelines.

Program Description

The Learning Resources Center supports the mission statement of the College of Micronesia-FSM: “Historically diverse, uniquely Micronesian and globally connected, the College of Micronesia-FSM is a continuously improving and student centered institute of higher education. The college is committed to assisting in the development of the Federated States of Micronesia by providing academic; career and technical educational opportunities for student learning.”

The Learning Resources Center (LRC) is an instructional component of the College of Micronesia-FSM (COM-FSM). It is composed of an academic and research library; computer information technology services; curriculum resources center; Micronesia/Pacific collection; Trust Territory of the Pacific Islands and COM-FSM archives; United States, United Nations, and Food and Agriculture Organization Government Documents Depository; and Media Instructional Technology Center (MITC).

Statement of Purpose

The Learning Resources Center:

1. Collects and organizes relevant materials.
2. Provides physical and bibliographic access to these materials.
3. Provides a reference/information resource for the college community.
4. Makes available to students, faculty, and staff, materials from outside the COM-FSM library through such mechanisms as interlibrary loan, document transmission, and access to electronic databases.
5. Participates in and expands partnerships and cooperative relationships with other information and learning centers, organizations and associations.
6. Provides a physical environment that is functional, accessible, and aesthetically satisfying with provisions allowing for adequate security of the building, equipment, and materials.
7. Promotes lifelong learning by teaching students the necessary library/information literacy skills and by promoting the use of resources available in a library.
8. Informs members of the college community of the full range of services and materials available.
9. Serves as the resource center for Pacific and Micronesian materials.
10. Serves as the repository for archival and historical materials.

Human Resources

The Learning Resources Center currently has 16 full time staff members (with 18 funded positions in the budget) to cover the library needs and services. Five of the staff members are classified as Librarians; 10 as support staff and the LRC Director a fully credentialed librarian/administrator. Efforts are underway to fill the two vacant positions.

Instructional Facilities

The library building's 17,168 square feet of space is separated physically into the LRC and the MITC. Within the MITC, there are rooms for communications; two classrooms; two individual viewing rooms; a soundproof recording room; video editing room; office; reception area; dark room; and an observation room. The CRC; reference collection; general collection; periodicals collection; circulation; office; and technical processes room are all

located on the ground floor of the library building while the second floor houses the Pacific/Micronesian; archives; and government documents collections. There are tables and chairs for patrons' use on both floors of the LRC.

The LRC has 42 computers located on the ground floor for patrons to use. In addition, there are 16 tables and 90 chairs; 26 easy chairs; and 9 individual study carrels in the LRC allowing 167 patrons to be seated in the LRC at any given time.

The resources and services of the LRC and MITC include the following.

General Collection	13,229 items covering various subject areas
Reference Collection	3,855 items covering various subject areas
Online Journal Database	Pacific Resources for Education and Learning provides access to EBSCO, an online database of periodicals and other resources
Newspapers and Serial Collections	Over 150 print journals and 11 newspaper subscriptions
U.S., U.N., and F.A.O. Government Documents	4,7981 government documents covering various subject areas
Micronesian/Pacific Research Collection	21,755 items in the special collection covering a wide range of topics and Micronesia and the Pacific area
Curriculum Resources Center	6,995 items focusing on grades K-8 curriculum
Paperback Collection	1,274 fiction novels
FSM Digital Library and Archives	Assorted Trust Territory era documents and series of FSM government newsletters covering a 20-year period available online
Media Instructional Technology Center	3,125 videos, both locally produced and commercially prepared; PEACESAT video teleconferencing system; single-side band radio; and services including video production, viewing rooms that can be combined to hold up to 100 people, sound equipment, signs, brochures, and production of college identification cards
Interlibrary Loan	Provide interlibrary loan and document requests for books, journal articles, or other materials not held in the COM-FSM library through special arrangements with other institutions

The library's holdings (56,998) are displayed in the following list arranged by collection types.

CIRCULATION TYPE

ARC	COM-FSM Archives	555
CRC	Curriculum Resources Center	6995
FAO	F.A.O. Documents, 2nd Floor	469
GCC	General Collection CD-ROMs	18
R	General Stacks collection	13229
VF	General Vertical Files	242
M	Map Collection	40
MIT	Media/Instructional Tech. Cent	3125
PRC	Pacific Reserves	218
PVF	Pacific Vertical Files	890
PB	Paperback book collection	1274
PER	Periodical/Serial collection	17
CDR	Reference Collection CD-ROMs	660
REF	Reference section collection	3195
RES	Reserve section (2 hours)	37
SPA	Serials -- Pacific	367
PAC	Special Collections - Pacific	20865
TTP	Trust Territory Pac. Archives	4
DOC	U.N. Government Docs	1205
GOV	U.S. Gov't. Docs CD-ROMs	81
USG	U.S. Gov't. Docs	3512

Access to EBSCO online databases is provided through the Pacific Resources for Education and Learning (PREL). The databases cover a wide variety of subjects in journals, abstracts, articles, encyclopedias, etc. The list of EBSCO databases follows.

<p>Academic Search Premier</p> <p>This multi-disciplinary database provides full text for more than 4,500 journals, including full text for more than 3,700 peer-reviewed titles. PDF backfiles to 1975 or further are available for well over one hundred journals, and searchable cited references are provided for more than 1,000 titles.</p>
<p>Agricola</p> <p>This database contains bibliographic records from the U.S. Department of Agriculture's National Agricultural Library. Coverage for <i>AGRICOLA</i> dates back to 1970 and includes more than 4.1 million citations. The citations are comprised of journal articles, monographs, theses, patents, software, audiovisual materials, and technical reports related to agriculture.</p>
<p>Alt HealthWatch</p> <p>This database focuses on the many perspectives of complementary, holistic and integrated approaches to health care and wellness. It offers libraries full text articles for more than 180 international, and often peer-reviewed journals and reports. In addition, there are hundreds of pamphlets, booklets, special reports, original research and book excerpts. <i>Alt HealthWatch</i> provides in-depth coverage across the full spectrum of subject areas covered by complementary and alternative medicine. This database features indexing and abstracts going back as far as 1984, and full text going back as far as 1990.</p>

[Business Source Premier](#)

Business Source Premier is the industry's most used business research database, providing full text for more than 2,300 journals, including full text for more than 1,100 peer-reviewed titles. *Business Source Premier* is superior to the competition in full text coverage in all disciplines of business, including marketing, management, MIS, POM, accounting, finance and economics. This database is updated daily on EBSCOhost.

[Computer Source](#)

Computer Source provides researchers with the latest information and current trends in high technology. This database offers full text for nearly 300 publications and indexing and abstracts for nearly 450 publications.

[EBSCO Animals](#)

Provides in-depth information on a variety of topics relating to animals. The database consists of indexing, abstracts, and full text records describing the nature and habitat of familiar animals.

[ERIC](#)

ERIC, the Educational Resource Information Center, contains more than 1,194,000 records and links to more than 100,000 full-text documents from *ERIC*.

[Fuente Académica](#)

Fuente Académica provides full text (including PDF) for a rapidly growing collection of scholarly Spanish language journals. This multi-disciplinary database offers full text content to many academic areas including business & economics, medical sciences, political science, law, computer science, library & information sciences, literature, linguistics, history, philosophy and theology

[Funk & Wagnalls New World Encyclopedia](#)

This database provides over 25,000 encyclopedic entries covering a variety of subject areas.

[GreenFILE](#)

GreenFILE offers well-researched information covering all aspects of human impact to the environment. Its collection of scholarly, government and general-interest titles includes content on global warming, green building, pollution, sustainable agriculture, renewable energy, recycling, and more. The database provides indexing and abstracts for more than 384,000 records, as well as Open Access full text for more than 4,700 records.

[Health Source - Consumer Edition](#)

This database is the richest collection of consumer health information available to libraries worldwide, providing information on many health topics including the medical sciences, food sciences and nutrition, childcare, sports medicine and general health. *Health Source: Consumer Edition* provides access to nearly 80 full text, consumer health magazines.

[Health Source: Nursing/Academic Edition](#)

This database provides nearly 550 scholarly full text journals focusing on many medical disciplines. *Health Source: Nursing/Academic Edition* also features the *Lexi-PAL Drug Guide*, which covers 1,300 generic drug patient education sheets with more than 4,700 brand names.

[MAS Ultra - School Edition](#)

Designed specifically for high school libraries, this database contains full text for more than 500 popular, high school magazines. *MAS Ultra – School Edition* also provides more than 360 full text reference books, 85,639 biographies, 104,481 primary source documents, and an Image Collection of 285,912 photos, maps & flags, color PDFs and expanded full text backfiles (back to 1975) for key magazines.

[MasterFILE Premier](#)

Designed specifically for public libraries, this multidisciplinary database provides full text for nearly 1,750 general reference publications with full text information dating as far back as 1975. Covering virtually every subject area of general interest, *MasterFILE Premier* also includes nearly 500 full text reference books, full text from 86,017 biographies, 105,786 full text primary source documents, and an Image Collection of 341,655 photos, maps and flags. This database is updated daily via EBSCO *host*.

[MedicLatina](#)

MedicLatina is a unique collection of medical research and investigatory journals from renowned Latin American and Spanish publishers. This Spanish language database contains full text for nearly 120 peer-reviewed medical journals in native Spanish.

[MEDLINE](#)

MEDLINE provides authoritative medical information on medicine, nursing, dentistry, veterinary medicine, the health care system, pre-clinical sciences, and much more. Created by the National Library of Medicine, *MEDLINE* uses MeSH (Medical Subject Headings) indexing with tree, tree hierarchy, subheadings and explosion capabilities to search citations from over 4,800 current biomedical journals.

[Middle Search Plus](#)

Middle Search Plus provides full text for more than 140 popular, middle school magazines. All full text articles included in the database are assigned a reading level indicator (Lexiles). Full text is also available for thousands of biographies and historical essays. *Middle Search Plus* also contains 85,639 biographies, 104,481 primary source documents, and an Image Collection of 285,912 photos, maps and flags.

[Military & Government Collection](#)

Designed to offer current news pertaining to all branches of the military and government, this database offers a thorough collection of periodicals, academic journals, and other content pertinent to the increasing needs of those sites. The *Military & Government Collection* provides cover-to-cover full text for nearly 300 journals and periodicals and indexing and abstracts for nearly 400 titles.

[Newspaper Source](#)

Newspaper Source provides cover-to-cover full text for 35 national & international newspapers. The database also contains selective full text for more than 375 regional (U.S.) newspapers. In addition, full text television & radio news transcripts are also provided.

[Primary Search](#)

Primary Search provides full text for nearly 70 popular, magazines for elementary school research. All full text articles included in the database are assigned a reading level indicator (Lexiles), and full text information dates as far back as 1990.

[Professional Development Collection](#)

Designed for professional educators, this database provides a highly specialized collection of 520 high quality education journals, including nearly 350 peer-reviewed titles. This database also contains more than 200 educational reports. *Professional Development Collection* is the most comprehensive collection of full text education journals in the world.

[Psychology and Behavioral Sciences Collection](#)

This database provides nearly 575 full text publications, including nearly 550 peer-reviewed titles. *Psychology & Behavioral Sciences Collection* covers topics such as emotional and behavioral characteristics, psychiatry & psychology, mental processes, anthropology, and observational and experimental methods. Nearly every full text title included in this database is indexed in *PsycINFO*. This database is updated daily via EBSCO *host*.

Regional Business News

This database provides comprehensive full text coverage for regional business publications. Regional Business News incorporates coverage of 75 business journals, newspapers and newswires from all metropolitan and rural areas within the United States. This database is updated on a daily basis.

Religion and Philosophy Collection

Religion & Philosophy Collection provides extensive coverage of such topics as world religions, major denominations, biblical studies, religious history, epistemology, political philosophy, philosophy of language, moral philosophy and the history of philosophy. *Religion & Philosophy Collection* offers nearly 300 full text journals, including more than 250 peer-reviewed titles, making it an essential tool for researchers and students of theology and philosophical studies.

TOPICsearch

This current events database allows researchers to explore social, political & economic issues, scientific discoveries and other popular topics discussed in today's classrooms. *TOPICsearch* contains full text for over 139,800 articles from more than 4,800 diverse sources.

The library's annual budget (FY '08) provides among other things:

Salaries	\$250,801
Supplies	22,000
Reference and training materials	48,000
Membership dues and subscriptions	4,255
Tools and equipment	4,000
Computer hardware and software	4,000
Sub-Total	\$333,056
Benefits	67,101
TOTAL LIBRARY BUDGET FY '08	\$400,157

The data compiled by the LRC on a monthly basis reveal heavy demands on patron services in which all staff, 63% of the budget are involved to some degree. During the period October 1, 2007 through July 31, 2008, there were 132,034 patron usage occurrences in the LRC. They borrowed 10,457 items; had 18,432 items copied; used computers 74,085 times for email, research and general applications. There were 2,781 items added to the collection during this same time period bringing the total library holdings to 56,998.

During the spring semester 2007, patrons were asked to complete a survey rating LRC services and resources. For the most part, patrons were satisfied with the resources and services. Responses follow.

3. How important are the following services to you in this library?

	Very Important			Not important		
	5	4	3	2	1	
Access to computers	303	27	5	2	2	1
Assistance from staff	185	96	42	11	2	3
Access to on-site collections	210	75	39	4	2	1
Access to online library resources	239	63	30	4	2	1
Place to work individually	246	55	27	4	2	1
Place to work in groups	183	78	58	8	2	10
Photocopying	165	71	53	21	2	17
Printing	279	38	12	1	2	5
Computers with application software (e.g Word, Excel)	274	36	19	2	2	1

4. How would you rate this library on the following?

	Excellent			Poor			Not applicable
	5	4	3	2	1		
Access to computers	215	72	36	4	6	1	0
Place where I can work	201	87	35	7	5	1	0
Quality of collections	186	96	37	7	5	1	0
Quality of customer service	156	108	50	13	8	1	0
Inviting environment	155	100	42	19	10	1	0
Hours open	168	75	45	20	17	1	0
Ease of finding collections and services	172	98	39	11	8	1	0

Academic Library Comparisons

The United States Department of Education, National Center for Education Statistics, Institute of Education Sciences web site allows for comparisons among academic libraries to be made. The statistics currently available on that web site are for fiscal year 2006. The College of Micronesia-FSM was compared with Kapiolani Community College (KCC), Honolulu Community College (HCC) both located in Honolulu, Hawaii; and Cuesta College (CC) located in San Luis Obispo, CA. All four are designated as public two-year institutions.

Library Name
College of Micronesia-FSM, Pohnpei
Kapiolani Community College, Honolulu, Hawaii
Honolulu Community College, Honolulu, Hawaii
Cuesta College, San Luis Obispo, California

COM-FSM had the lowest 12-month FTE enrollment at 1,920 while CC in San Luis Obispo, CA had the highest with 6,728 12-month FTE. Total library expenditures also showed COM-FSM with the lowest \$358,914 and CC the highest with \$788,986. The results of these two comparisons were not surprising.

Library Name	12-month FTE	Total Library Expenditures
College of Micronesia-FSM	1,920	\$358,914
Kapiolani Community College	4,488	\$874,485
Honolulu Community College	2,353	\$560,327
Cuesta College	6,728	\$788,986

When comparing expenditures for library resources, COM-FSM was well below the other three. However, KCC, HCC and CC all purchase electronic resources. As previously mentioned, COM-FSM has access to EBSCO's electronic resources through PREL. With the slow Internet access, it is not practical for COM-FSM to purchase electronic resources. A response that was repeated on the Spring 2007 survey was that faster Internet speed should be available.

In support of the MITC, expenditures for audiovisual materials by COM-FSM are higher than both KCC and HCC. Books are also a higher expenditure for COM-FSM than KCC and HCC.

Library Name	Expenditures: Books, Serial Back Files, Other Materials	Expenditures: Electronic Materials	Expenditures: Current Serial Subscriptions	Expenditures: Electronic Serials	Expenditures: Audiovisual Materials
College of Micronesia-FSM	\$33,712	\$0	\$8,751	\$0	\$4,506
Kapiolani Community College	\$17,711	\$4,645	\$85,643	\$50,168	\$0
Honolulu Community College	\$20,793	\$0	\$32,733	\$23,331	\$4,614
Cuesta College	\$53,170	\$0	\$47,273	\$24,450	\$0

COM-FSM library is open more hours per week (63) than the other three libraries. Cuesta College, open 60 hours per week, had the highest gate count per week, 7,507, with COM-FSM and KCC approximately 4,500 each. The number of circulation transactions was highest at KCC, 22,895.

While the College of Micronesia-FSM library has the smallest budget among the four academic libraries; it is meeting its goals as well as fulfilling its purposes as revealed in the Spring 2007 patron survey. To confirm this, a similar survey will be conducted during the Fall 2008 semester. Continuation of funding at the current level will provide the means to provide the resources and services the library's patrons expect.