COLLEGE OF MICRONESIA-FSM

P.O. Box 286, Colonia, Yap
Federated States of Micronesia 96943
Learning Resource Center

IN-LIBRARY USE SURVEY* Fall 2010
SUMMARY OF RESULTS

No. of Respondents : 41 respondents (COM-FSM students)
6 respondents (Faculty)

A. STUDENTS

1. **Which Library areas did you visit or use this semester?**

AREAS	Visited/Used by:
a. Book collections	34 (83% of respondents)
b. Computer for email	13 (31.7% of respondents)
c. Computer with general applications	25 (61% of respondents)
d. Computer for reference	29 (70.7% of respondents)
e. Periodicals/Magazines	38 (68.3% of respondents)
f. Pacific Collection	32 (78% of respondents)
g. Others: Library space, Computer for social network, Videos	3 (7.3% of respondents)

2. **What did you do in this library this semester? (Please check all that apply)**

a. Asked staff for assistance	21 (51.2% of respondents)
b. Looked for books, journals or other library items	30 (73 % of respondents)
c. Used course reserves	8 (19.5% of respondents)
d. Borrowed or returned material	27 (66% of respondents)
e. Made photocopies	16 (39% of respondents
f. Attended instruction, training or consultation session	7(17% of respondents)
g. Studied individually or did own work	32 (78 % of respondents)
h. Studied or worked in a group	19 (46.3% of respondents)
i. Used a desktop computer	30 (73% of respondents)
j. Printed from computer	33 (80% of respondents)

3. **How often do you visit this library?**

   More than once per week **34 (83%)**   Weekly **7 (17%)**   Monthly _____

4. How important are the following services to you in this library?

All services of the library are perceived to be **VERY IMPORTANT**, ranked as follows:

Library Service	Weighted Mean
1 Computers with application software (e.g Word, Excel)	**(4.98) Very Important**
2 Printing	**(4.90) Very Important**
4.5 Access to online library resources	**(4.83) Very Important**
4.5 Assistance from staff	**(4.83) Very Important**
4.5 Place to work individually	**(4.83) Very Important**
4.5 Place to work in groups	**(4.83) Very Important**
7.5 Access to on-site collections	**(4.78) Very Important**
7.5 Access to computers	**(4.78) Very Important**
9 Photocopying	**(4.71) Very Important**

Legend:

Scale	Descriptive Equivalent	Numerative Equivalent
0.1-1	Not Important	1
1.1-2		2
2.1-3		3
3.1-4		4
4.1-5	Very Important	5

5. How would you rate this library on the following?

Library Service	Weighted Mean
Access to computers	**4.37 (Excellent)**
Place where I can work	**4.34 (Excellent)**
Quality of collections	**4.22 (Excellent)**
Quality of customer service	**4.34 (Excellent)**
Inviting environment	**4.27 (Excellent)**
Hours open	**4.39 (Excellent)**
Ease of finding collections and services	**4.27 (Excellent)**
Gen. Average	**4.31 (Excellent**

Legend:

Scale:	Descriptive Equivalent	Numerative Equivalent
0.1-1	Poor	1
1.1-2	Fair	2
2.1-3	Good	3
3.1-4	Very Good	4
4.1-5	Excellent	5

6. **List things we can do to make this library better for you. Include any other comments here or on back.**

1. More computers- 14
2. More new books- 6
3. Faster Internet, always have internet connection- 3
4. Expand, need a bigger building. Use whole building as library- 3
5. Be strict with rules: manage other students to keep quiet- 3
6. Allow social network anytime- 2
7. Allow students to borrow magazines- 1
8. Provide a VIP room for study – 1
9. An area for group work away from quiet study area would be great - 1
10. Maybe find time outside of working hours (evenings and weekends) to have the library open for students to use and do their assignments- 1
11. More good story books – 1
12. Manage use of computers, prioritize - 1
13. OK. Library is good & clean environment for people to study at – 1
14. I enjoy visiting the library because it is quiet. I think that everything is going good the way it is now. – 1
15. No comments-So far so good. - 1

B. FACULTY

1. **Which Library areas did you visit or use this semester?**

AREAS	Visited/Used by:
a. Book collections	6 (100% of respondents)
b. Computer for email	2(33.33% of respondents)
c. Computer with general applications	1 (16.67% of respondents)
d. Computer for reference	2 (33.33% of respondents)
e. Periodicals/Magazines	4 (66.67% of respondents)
f. Pacific Collection	5 (83.33% of respondents)
g. Others: Videos	1 (16.67% of respondents)

2. **What did you do in this library this semester? (Please check all that apply)**

a. Asked staff for assistance	3 (50% of respondents)
b. Looked for books, journals or other library items	5 (83.33 % of respondents)
c. Used course reserves	2 (33.33% of respondents)
d. Borrowed or returned material	5 (83.33% of respondents)
e. Made photocopies	4 (66.67% of respondents
f. Attended instruction, training or consultation session	1(16.67% of respondents)
g. Studied individually or did own work	1 (16.67 % of respondents)
h. Studied or worked in a group	1 (16.67% of respondents)
i. Used a desktop computer	2 (33.33% of respondents)
j. Printed from computer	2(33.33% of respondents)
g. Others: Held class	1 (16.67% of respondents)

3. How often do you visit this library?

More than once per week **5 (83.33%)**   Weekly **1 (16.67%)**   Monthly _____

4. How important are the following services to you in this library?

All services of the library are perceived to be **VERY IMPORTANT**, ranked as follows:

Library Service	Weighted Mean
1.5 Assistance from staff	**(5) Very Important**
1.5 Access to on-site collections	**(5) Very Important**
3 Access to online library resources	**(4.83) Very Important**
5.5 Place to work in groups	**(4.67) Very Important**
5.5 Photocopying	**(4.67) Very Important**
5.5 Printing	**(4.67) Very Important**
5.5 Computers with application software (e.g Word, Excel)	**(4.67) Very Important**
8. Place to work individually	**(4.5) Very Important**
9. Access to computers	**(4.33) Very Important**

Legend:

Scale	Descriptive Equivalent	Numerative Equivalent
0.1-1	Not Important	1
1.1-2		2
2.1-3		3
3.1-4		4
4.1-5	Very Important	5

5. How would you rate this library on the following?

Library Service	Weighted Mean
Access to computers	**4.4(Excellent)**
Place where I can work	**4.4 (Excellent)**
Quality of collections	**4.5 (Excellent)**
Quality of customer service	**4.83 (Excellent)**
Inviting environment	**4.67 (Excellent)**
Hours open	**4.5 (Excellent)**
Ease of finding collections and services	**4.83(Excellent)**
Gen. Average	**4.59 (Excellent**

Legend:

Scale:	Descriptive Equivalent	Numerative Equivalent
0.1-1	Poor	1
1.1-2	Fair	2
2.1-3	Good	3
3.1-4	Very Good	4
4.1-5	Excellent	5

6. List things we can do to make this library better for you. Include any other comments here or on back.

1. Bigger space
2. I think the library is quite sufficient to meet the demands of our students' needs especially the Expos classes.
3. Make sure that the wall clocks run at the same time with the other clocks in campus.
4. Later and/or weekend hours would be useful.
5. Susan is very helpful and a life saver.
6. Thanks for the experience.
7. Expand to create a study center for students.

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* Survey conducted November 29-Dec. 1, 2010