



College of Micronesia-FSM
Learning Resources Center

Library User Survey
Spring 2013

Below are the results of the Library Usage survey. Total respondents: [293](#)

1. Please indicate your campus:

<u>2</u>	Chuuk
<u>0</u>	FSM-FMI
<u>1</u>	Kosrae
<u>280</u>	National
<u>10</u>	Pohnpei
<u>0</u>	Yap

2. Type of Visitor (Check one category that best applies to you.)

281 COM-FSM student

Majors:

- Business (36)
- Education (58)
- LA (26)
- HCOP (18)
- CIS (32)
- Marine Science (9)
- Micronesian Studies (20)
- Agriculture (2)

1 COM-FSM staff
1 K-12 student
4 Other: (Please specify) [SDSU](#)

3. Your purpose(s) of library visit this semester (Please check all that apply). Ranked by highest to lowest.

<u>270</u>	l. Used a computer for research	<u>147</u>	a. Asked staff for assistance
<u>266</u>	h. Studied individually	<u>123</u>	d. Borrowed/returned material
<u>220</u>	j. Used a desktop for email	<u>93</u>	e. Made photocopies
<u>218</u>	b. Looked for books, journals or other resources	<u>85</u>	c. Used course reserves/reserve books
<u>216</u>	i. Studied/worked in a group	<u>75</u>	f. Attended library orientation, instruction, training session
<u>201</u>	k. Used a desktop for general application	<u>13</u>	n. Other: Please specify
<u>193</u>	m. Printed from a computer		
<u>165</u>	g. Used the OPAC		

4. Areas of library you visited or utilized this semester (Please check all that apply). Ranked by highest to lowest.

<u>194</u>	i. Computer	<u>82</u>	f. Government Documents
<u>162</u>	j. OPAC stations	<u>80</u>	g. General Circulation
<u>152</u>	a. Pacific	<u>68</u>	h. Audio-Visual
<u>149</u>	b. Reference	<u>64</u>	i. Periodicals
<u>143</u>	k. Electronic resources	<u>49</u>	m. Reserve
<u>115</u>	c. Fiction/Paperbacks	<u>33</u>	n. Juvenile
<u>98</u>	d. Archives	<u>7</u>	o. Other: Please specify
<u>90</u>	e. Curriculum Resources Center		

5. How often do you visit this library? (Please check the most appropriate category)

196	More than once per week
55	Weekly
25	Monthly
11	Less often
0	This is my first time here

6. Mark all subjects of books/magazines you like to read: Ranked by highest to lowest.

Friends, family / School life	211
Action / Adventure / Survival	179
Poetry / short stories / writing	177
Romance / Relationships	170
Famous people / Biographies	168
Entertainment/Movies/Music/Dances	159
Humour/ Joke books	145
Health and Fitness	144
Crime / Detective / Mystery stories	141
Facts/ Curiosities/News	133
Ghost stories / Supernatural	126
Sports/Games	126

Fantasy / Vampires	124
Inspirational	111
Comics / Graphic novels	110
Computers and Technology	108
Animals / Animal stories	106
Art / Paintings/Design	103
Hobbies	100
Science fiction / Aliens	85
Fashion / Accessories	83
Cooking / Cookbooks / Diet / Nutrition	78
Gardening	63
Other: Please specify	14

7. On your last visit did you find what you were looking for?

203	Yes
18	No
14	Partly

If your answer is NO, why? _____

- Don't know where to look
- Computers were not available
- I was studying
- There is none

8. Mark all categories/subject areas in which you would like to see the collection improved? Ranked by highest to lowest.

Education	106
General References	105
History/Geography	102
Arts/Music/Culture	98
Languages/Literature	88
Religion/Philosophy	87
Health/Medical	86
Mathematics / Statistics	86
Journals/Magazines	86
Law	84
Crime / Mystery	84
Pacific Collection	82

General Fiction	79
Romance / Relationships	76
Science/ Technology	71
Audio-visual materials	69
Science Fiction	65
Archives	65
Sociology/Economics	60
Children Books	59
Western /Action / Adventure	54
Other : Please specify-Accounting, Astronomy	24

9. Please rate the following areas of Service:

	Poor 1	Fair 2	Average 3	Good 4	Excellent 5	Not Applicable	Mean
Access to computers	10	19	44	100	117	1	4.0
Using online periodicals/ E-journals (EBSCO & World & I)	3	15	33	89	136	3	4.0
Reference Desk	5	11	32	99	126	2	3.9
Circulation Desk	7	8	36	92	130	2	3.9
Hours of service	10	11	21	83	145	1	3.9
Internet connection	19	15	42	104	107	0	3.8
Place to work in group	12	28	37	90	116	0	3.8
Quality of collections (current, useful, up-to-date, and available)	9	22	45	100	103	2	3.8
Quality of customer service	11	18	28	89	124	1	3.8
Inviting and comfortable environment	12	18	27	83	130	1	3.8
Place to work individually	22	28	35	87	111	0	3.7
Printing	14	22	55	92	99	1	3.7
Ease of finding collections and availability of services	10	22	39	100	103	1	3.7
Photocopying	30	22	43	78	83	10	3.2
Interlibrary loan	9	22	34	78	83	22	3.0

10. Suggestions / Comments to make this library better for you.

- Higher Internet/Download speed
- Extend library hours
- Improve novel section and magazine
- Printer problem- improve printers
- Library should have a security guard to remove students who disobey LRC rules
- Computers need to be updated especially Microsoft Office 2010
- Watching
- More tables
- Too noise
- More computers
- Set time for computer updates
- Additional printers
- Internet service is too slow
- More National Geographic magazines
- Too noisy on the first floor. Students were walking around and chewing all the time.
- Needs to be developed by more materials
- More computers for the students to use and make the Internet not slow

- Finance more computers and more printers.

POSITIVE

- Library is beautiful and there are plenty many books that are good to read. And there are also enough tables and chairs for doing assignments or many things.
- Keep up the good work
- It is the best library ever. Great job!
- All good
- This library is very helpful.
- I like this library. They really do good work and serve us well.
- Great, awesome.
- Like it so far.
- It is good for me because I like is in here.
- I have never seen a nice library in this world, COM-FSM library.
- Better than before
- Very good