Assessment: Administrative Unit Four Column

2020-2021 Assessment Plan

C - EMSS - Student Life, Residence Halls, Health Services, Sports and Recreation

Mission Statement: [Office of the Director of Student Life]

The Office of Student Life provides COM-FSM students with a safe and enjoyable living environment conducive to academic success, community development and personal growth. Through campus collaboration, promotes scholastic achievement, encourages respect for self and others and prepares students to explore their place in the larger community.

[Health Services]

The Health Services of the Division of Student Life under the college's Department for Enrollment Management & Student Services (EMSS) is committed to providing essential basic health care services to individuals within the college community to improve their health status and promote their quality of life using integrated care including promotion of health prevention of illness and restoration of health.

[Sports and Recreation]

To enrich the educational experiences of tertiary students through sports and recreation in the FSM.

[Residence Halls]

To provide a comfortable, safe, well-maintained and enjoyable living environment that fosters respect for self and others and supports the academic and social goals of resident students. It is our aim to accomplish this mission through outstanding customer service and professional facilities management.

Administrative Unit Outcomes	Assessment Strategies	Results	Improvements
2020-2021 EMSS N SL SR: Outcome 1 - Sports and Recreation will plan, implement and run sports competitions and other recreational activities for the students. Sports competitions and recreational activities will follow the interest of the student body and beyond to enhance participation from students	Descriptive Statistics - Sports and Recreation will develop and implement a calendar of events, ensuring that all activities are properly advertised and promoted in a timely manner for the information of all student, staff and faculty. Target: Aim for Sports and Recreation is to try and capture		

Administrative Unit Outcomes and the college community. AUO Status: Active AUO Assessment Cycle: 2020 - 2021 Start Date: 07/10/2020 Assessment Strategies Assessment Strategies Results Improvements Improvements Improvements Improvements Improvements Improvements

Descriptive Statistics - Sports and Recreation will foster the involvement of students, faculty and staff in planning, implementing and running sports and recreational activities in order for them to grasp and use the experience in their daily life skills.

Target: Sports and Recreation will schedule at least one two workshops each semester in planning, implementing and running sports and recreational activities.

2020-2021 EMSS NC SLRH Outcome 1 Survey - Residence halls will

- Residents halls will continue and improve support in regards to academic success, careers, and professional responsibilities in anincreasingly complex world to all residence students

AUO Status: Active

AUO Assessment Cycle: 2020 - 2021

Start Date: 10/01/2020 **Inactive Date:** 10/01/2021

continue to promote learning through programs, events, training and services with an emphasis on academic support, wellness, and achievement.

Target: at least 85% of residents who will participate will demonstrate the ability to evaluate, integrate, and apply appropriate information from various sources. in addition, increase their knowledge regarding values, practices promoted by programs, training or event.

Survey - Residence halls will continue to provide skill enhancements, training opportunities for staff to become more efficient with their work and effective in providing asssistance

Administrative Unit Outcomes	Assessment Strategies	Results	Improvements
	when responding to student-needs and concerns. Target: 90% of Residence halls staff will be expected to provide extensive services, feel adequately prepared to respond in emergency situation, increase satisfaction with services and improve timeliness of services deliveries.		
2020-2021 EMSS NC SLRH Outcome 2 - Residence halls will continue to work more closely with the Student Life program to create more community education and strategies for learning for school year 2020-2021. AUO Status: Active AUO Assessment Cycle: 2020 - 2021 Start Date: 10/01/2020 Inactive Date: 10/01/2021	Survey - Residents will be challenged to create a retreat that submerges students in a learning experience that involves services and leadership growth opportunities. Target: At least eighty percent (80%) of residents in the residence halls will able to articulate ways to help build inclusive communities.		
	Project-Group - Continue to provide opportunities for students to be involved in the planning process to further increase student participation in all the planned activities for the residence halls. Continuing this approach in the future will increase student participation even further. Target: students who participate in the residence halls program or events will indicate a overall satisfaction of at least eight percent (80%).		

- Residence halls will enhance and continue to support the physical, mental, spiritual, and well-being of resident students.

AUO Status: Active

Project-Group - Develop strategy and resource plan for expanding services of the residence halls to facilitate more informal interactions with EMSS staff to support wellbeing of every resident students.

Administrative Unit Assessment Strategies Results *Improvements* **Outcomes** Target: At least 80 percent of AUO Assessment Cycle: 2020 - 2021 students will be able to better **Start Date:** 10/01/2020 manage time, identify strategies that **Inactive Date:** 10/01/2021 support their physical, mental and well being. **Survey -** Residence Halls will work with Director of student life as well as Coordinator of sports and recreation to identify and recognizes the need for regular physical activity for resident students discouraging the use of tobacco, drugs and excessive alcohol consumption. **Target:** Gather input though survey to ensure continued activity improvement and at least ninety percent (90%) of residential students who participated in the residence halls activities will find it beneficial. **Survey -** Residence halls will work closely with the college counselors and Nurse to explore a variety of events to offer to residents hall students in regards to career options, choosing the right career that suits their personality, interest and talents, learn management skills, practice management skills, specific stress relievers and general anxiety resources. Target: By the end of Fall 2020 Ninety percent (90%) of the survey respondents will report that residential program participation has

 $\textbf{2020-2021 EMSS NC SLRH Outcome 4} \quad \textbf{Survey -} \ \textbf{Residence halls} \quad \textbf{will}$

- Residence halls will continue to continue to offer students periodic

provided them information conducive to their academic and

personal success

provide satisfactory living, learning environments and adequate care and maintenance of physical facilities which are conducive to proper rest, study and student interaction.

opportunities to express the concerns for all topics but specifically regarding the squestions to housekeeping maintenance of the building

AUO Status: Active

AUO Assessment Cycle: 2020 - 2021

Start Date: 10/01/2020 **Inactive Date:** 10/01/2021

opportunities to express their concerns for all topics but specifically regarding the stated questions to housekeeping, maintenance of the building and safety of the building. These information reflects an achieved goal for student satisfaction.

Target: Residence halls survey will be administered to resident students and of those completing the surveys, at least ninety percent (90%) will state that they are satisfied with physical condition of the residence halls.

Survey - Residence halls will continue to work with maintenance department to develop a plan to resolve ongoing deferred maintenance issues.

Target: Gather students input through regular surveys and building inspections and report directly to director of maintenance in a timely manner for immediate action.

2020-2021 EMSS NC SLRH Outcome 5 Survey - Residence halls will

- The Residence halls will continue to update all residence halls staff to ensure rules and regulations as well as the college policies are accurately and consistently enforced.

AUO Status: Active

AUO Assessment Cycle: 2020 - 2021

Start Date: 10/01/2020 **Inactive Date:** 10/01/2021

continue to engage the same approach to communicating campus information, and look into using social media in various capacities. To enhance the student experience.

Target: residence halls will generate a survey and will be administered to residential students and of those completing the survey there will be at least eighty percent (80%)that agree on the following questions: Communicates campus information

and resources clearly

Survey - Residence halls will continue to inform students regarding the rules and regulations of the residence halls as well as the college policies thru new student resident orientation, monthly floor meetings and RH handbook.

Target: Residents who participates in the orientation sessions, floor meetings and general assemblies on average, at least eighty percent (80%) will indicate that they found the meetings to be useful and informative and that they fully understand the College's expectations of them as members of the community.

Survey - Residence Halls will continue to work on the written literature outlining the rules, regulations, policies, procedures and expectations of living in the Residence Halls.

Target: Continue to work closely with student life director and by the end of Fall 2020, the Residence Halls will have completed the creation and publication of a Residence Halls Handbook.

- Students, faculty and staff will continue to demonstrate increased awareness of services available at and health care and primary preventive provided by the Health Services by frequenting the Health Service clinic for information, resources, and basic first aid and immediate emergency treatment as appropriate.

2020-2021 EMSS N SLHS: Outcome 1 Survey - 1. Health Services will ensure the college community's continued access to essential basic health services; and ensure stock supplies of hand sanitizer, first aid kits and treatment of minor injuries and emergencies are provided to Residence Halls and other offices on campus; and continue to assess the

AUO Status: Active

AUO Assessment Cycle: 2020 - 2021 **Start Date:** 10/01/2020 **Inactive Date:** 09/30/2021

effectiveness and level of satisfaction of students with these services.

Target: 1. Exceed the present rate of frequency visits made by students, faculty and staff to at least 10 % from prior year.

- 2. At least 75% of the offices on campus including the Residence Halls will be provided with stock supplies of hand sanitizer, first aid kits and treatment of other common minor problems and emergencies.
- 3. At least 80% positive rating on the client's satisfaction survey.

Exam/Quiz - Pre-Post - 2. Health Services will ensure college community's continued access to health maintenance/prophylaxis treatment that include but are not limited to the seasonal influenza vaccinations, multivitamin supplements, baby aspirin, deworming medicines and others; and continually coordinate with Pohnpei State immunization program to ensure availability of the influenza vaccinations to the college community; and continue to assess the level of knowledge of students about health care services and treatment provided by the Health Service.

Target: 1. Exceed the present rate of students, faculty and staff taking the health maintenance/prophylaxis by at least 10% from prior year.

continued participation in on and

workshops/conferences to upgrade nursing skills and knowledge including maintaining currency of

off- island health-related

Administrative Unit Outcomes	Assessment Strategies	Results	Improvements
	nursing license; and coordinate with the Pohnpei State Family Planning and Maternal Child Health programs to ensure the Women's Wellness Clinic continues to provide the needed services for women-specific problems Target: 1. The nurse will participate in at least two on and off- island health workshops/conferences during the school year. 2. Exceed the rate of women visiting the Women's Wellness Clinic for appointments and treatment by at least 5% from prior school year.		
2020-2021 EMSS N SLHS: Outcome 2 - Students will demonstrate an understanding of their individual health problems, including their own medical diagnosis and treatment plan. AUO Status: Active AUO Assessment Cycle: 2020 - 2021 Start Date: 10/01/2020 Inactive Date: 09/30/2021	Descriptive Statistics - 1.Health Services will continually educate and provide updated and current health related information and resources to help students understand their health problems/diagnoses; and to ensure medical encounter forms are completed and signed, signifying their understanding about their health problems and treatment provided. Target: At least 75% of students visiting the dispensary will sign the medical encounter forms signifying of their understanding about their health problems and treatment provided		
2020-2021 EMSS N SLHS: Outcome 3 - Students, faculty and staff will continue to demonstrate increased awareness and knowledge about	Survey - 1. Health Service will continually organize and facilitate health education awareness activities and outreach programs in		

collaboration with the college's

current health issues and the

relationship between lifestyle choices health science and public health and wellness as a result of participation in the outreach activities. health science and public health program, other on-campus programs/offices, and the community and government health science and public health science and public health program, other on-campus programs/offices, and the

AUO Status: Active

AUO Assessment Cycle: 2020 - 2021

Start Date: 10/01/2020 **Inactive Date:** 09/30/2021

program, other on-campus programs/offices, and the community and government health agencies; and involve more students including the Student Body Association (SBA), student clubs and organizations in the planning and implementation of activities; and continually assess the effectiveness of Health Services facilitated awareness activities and outreach programs in terms of increased knowledge and awareness of participants about health issues/problems that affect their lives.

Target: 1. Exceed the current rate of students participating in the Health Service facilitated health activities/workshops by "at least 10%" from prior year.

2. At least 90% positive rating on the results of survey administered to a cohort of participants to the Health Services facilitated health activities/workshops.

Exam/Quiz - Pre-Post - 2. Health Services will continually organize and facilitate annual health screening activities to the college community that include but are not limited to diabetes, hypertension, obesity, sexually transmitted diseases and others; and continually assess the level of increased knowledge by participating in activities.

Target: 1. Exceed the current rate of students, faculty and staff

2020-2021 EMSS N SLHS: Outcome 4

- Students will continue to demonstrate increased knowledge and awareness about their sexual and reproductive health needs by making healthy and appropriate decisions that impact positively on their lives.

AUO Status: Active

AUO Assessment Cycle: 2020 - 2021

Start Date: 10/01/2020 **Inactive Date:** 09/30/2021

Descriptive Statistics - 1. Health Services will continually coordinate with Pohnpei State Family Planning and Maternal Child Health programs to ensure access to all the available contraceptive methods on island; and encourage more students to use the family planning services available

information/resource materials by at

least 5% from prior year.

to them.

Target: 1. Exceed the current rate of students using the family planning

3. Statistically significant difference between the scores in the pre-and post-tests administered to a cohort of participants.

2020-2021 EMSS N SL: Outcome 1 -

Student Life will foster and encourage feedback, concerns, and ideas from student and faculty/staff interactions, faculty and staff on providing in efforts to promote the formation of services and activities that promote positive relationships, and to integrate students' out-of-class experiences and interests with their academic goals and aspirations.

AUO Status: Active

AUO Assessment Cycle: 2020 - 2021

Start Date: 10/01/2020 **Inactive Date:** 09/30/2021 Survey - Student Life will seek direct student interaction.

Target: Student Life will survey faculty members from all academic departments, seeking feedback, input and ideas on improving student and faculty/staff interactions outside of the classroom.

Notes: Collaborate with VPIEQA's Office to develop a survey targeted for faculty and staff member feedback to integrate more student, faculty and staff experiences on campus.

Project-Group - Student Life will work directly with faculty and staff, as well as students to identify barriers that limit active participation in Student Life events and activities, working together to create new opportunities, which expand offerings and increase involvement.

Target: Student Life will encourage participation from 75% of registered organization's officers and 100% of advisors in this research.

2020-2021 EMSS N SL: Outcome 2 -

Student Life will promote and encourage the formation of strategic community partnerships, providing opportunities for supplemental learning, as well as, the development of positive relationships between

Project-Group - Student Life will encourage the formation of positive relationships between current student leaders and future COM-FSM students, promoting the development of student leadership and participation.

Administrative Unit Outcomes	Assessment Strategies	Results	Improvements
students and community members. AUO Status: Active AUO Assessment Cycle: 2020 - 2021 Start Date: 10/01/2020 Inactive Date: 09/30/2021	Target: Student Life, in collaboration with the Student Body Association and Peer Coaches, will visit public high schools once a year to promote student leadership and assist in COM-FSM recruitment efforts. Project-Group - Student Life will organize a community give back day once a semester to foster the spirit of the head, heart and hands service. Target: 100% of registered student organizations will participate in one of the organized community give back days		
2020-2021 EMSS N SL: Outcome 3 - Student Life will foster the development of an active student body, targeting inactive student populations in order to increase participation and involvement. AUO Status: Active AUO Assessment Cycle: 2020 - 2021 Start Date: 10/01/2020 Inactive Date: 09/30/2021	Survey - Student Life will seek direct feedback, concerns and ideas from students on providing services, activities and events, which promote and increase student participation. Target: Student Life will work in collaboration with academic advisors to survey students, seeking feedback, input and ideas on improving student participation outside of the classroom.		
	Project-Group - Student Life will work directly with academic advisors to identify inactive student populations to identify their perceptions of little involvement and how we can reach these populations. Target: Student Life will identify and collaborate with two academic advisors, from different programs, each semester.		
2020-2021 EMSS N SL: Outcome 4 - Student Life will foster the	Project-Group - Student Life will host biannual workshops for the		

Administrative Unit Assessment Strategies Results *Improvements* **Outcomes** development of the campus leaders registered student organization through increased opportunities and officers to provide more in-depth involvement. leadership training and role **AUO Status:** Active development. Target: 80% of the registered AUO Assessment Cycle: 2020 - 2021 organizations will participate in the **Start Date:** 10/01/2020 workshops each semester **Inactive Date:** 09/30/2021 **Descriptive Statistics - Student Life** will work with VPIEQA's office to assign all registered student leaders a seat on college committee for AY2020-2021

2020-2021 EMSS N SL SR: Outcome 2

- Students will exhibit the values of sportsmanship, teamwork and camaraderie, and demonstrate the basic knowledge in coaching, officiating and organizing a minitournament.

AUO Status: Active

AUO Assessment Cycle: 2020 - 2021

Descriptive Statistics - Facilitate at least two trainings for students on officiating and sports administration. Target: 90% of the students who participated in the trainings will demonstrate skills and adeptness in officiating and sports administration.

Target: 100% of college committee's will have student representation for

the academic year.