Assessment: Administrative Unit Four Column



C - administrative - Human Resources

Mission Statement: Human Resources Office is committed to provide quality services and programs to support a strong human capital.

Administrative Unit Outcomes	Assessment Strategies	Results	Improvements
2021-2022 AS HRO Outcome-2 Advertise vacancies timely - Advertise approved complete requests for positions within 1 week of received data at HRO. AUO Status: Active AUO Assessment Cycle: 2021- 2022	Descriptive Statistics - Advertise complete requests for positions within 1 week of received date at HRO. Target: 94% of completed requests are advertised within 1 week of received at HRO.		
2021-2022 AS HRO Outcome 3- Maintain Attrition Rate - Update and provide attrition rate data college wide and dis aggregated by campus and with formula to management. AUO Status: Active AUO Assessment Cycle: 2021- 2022	Descriptive Statistics - Maintain, update and calculate college wide attrition data FY 2022 by July 2022 to cabinet. Target: Provide comprehensive and complete attrition data and formula to cabinet by July 31, 2022.		
2021-2022 AS HRO Outcome 4- Support Engagement Survey - Provide administrative support for Strategic Measure II.10 activity. AUO Status: Active AUO Assessment Cycle: 2021- 2022	Descriptive Statistics - Recommend use of engagement survey for fall 2021. Facilitate engagement survey initiative Target: Provide to cabinet an engagement survey proposal and facilitate the employee engagement survey to launch fall 2021 to meet SM.II.10		

Administrative Unit Outcomes

Assessment Strategies

Results

Improvements

2021-2022 AS HRO Outcome 5-Train Hiring Committee - Provide additional training to ad ho committees or individuals serving on

hiring committees to support recruitment and efficient process.

AUO Status: Active

AUO Assessment Cycle: 2021-2022

Descriptive Statistics - Coordinate additional training on hiring best practices and procedures to improve knowledge, increase efficiency and compliance with timelines.

Target: Coordinate at least 2 trainings to ad hoc committees or individual who normally serve on ad hoc committees.

100% of HR staff or representative will sit in on all hiring committees across campuses to ensure consistent compliance, expectations and to provide logistic support.

2021-2022 AS HRO Outcome 6-Update Recuitment Process - Review

and update recruitment process to support efficient process to fill vacancies.

AUO Status: Active

AUO Assessment Cycle: 2021-2022

Descriptive Statistics - Use data to update procedures to increase efficiency and fill vacancies timely. Target: Update at least 1 procedure to improve and support efficient process to fill vacancies.

2021-2022 AS HRO Outcome 1-Hire

Qualified Candidates - Hire qualified candidates to fill vacancies to meet President's directives.

AUO Status: Active

AUO Assessment Cycle: 2021-2022

Descriptive Statistics - 1. Oversee closely the hiring processes across the campuses and provide training to ad hoc committees on best practices.

- 2. Maintain and share with management hiring data with details.
- 3. Maintain and update management on personnel needing degree to meet job requirements. **Target:** 905 of new hires meet the degree requirement on the job as advertised.