

# Student Support Services

Our Mission: To support student development by providing learner-centered programs and services that fulfill the diverse educational, recreational, social, and cultural needs of student population and the college's community.

Office or Administrative Unit	Support Services	Campus					
		National	CTEC	Chuuk	Kosrae	Yap	FSM FMI
Office of Admissions, Records and Retention (OARR) <sup>1</sup>	Admissions	■	■	■	■	■	■
	Registration and matriculation	■	■	■	■	■	■
	Record services, e.g., grade change, student schedule, name change, change of major, and others	■	■	■	■	■	■
	Academic standing	■	■	■	■	■	■
	Enrollment and program completion verification and certification	■	■	■	■	■	■
	Academic transcripts	■	■	■	■	■	■
	Transfer credits evaluation and equivalency	■	■	■	■	■	■
	Degree audit and graduation check	■	■	■	■	■	■
	US VA enrollment verification or certification <sup>2</sup>	■	■	■	■	■	■
	Orientation sessions and training	■	■	■	■	■	■
Financial Aid Office (FAO) <sup>1</sup>	US Federal Student Aid (FSA) Program (Title IV), Pell Grant <sup>3</sup>	■	■	■	■	■	■
	Supplemental Educational Grant (SEG) <sup>4</sup>	■	■	■	■	■	■
	SEG Work-Study Program	■	■	■	■	■	■
	US VA Work-Study Program <sup>2</sup>	■	■	■	■	■	■
	Other scholarships or financial assistance for students	■	■	■	■	■	■
	Workshops and trainings	■	■	■	■	■	■
Counseling & Tutoring Services <sup>1</sup>	Guidance and personal counseling	■	■	■	■	■	■
	Academic counseling	■	■	■	■	■	■
	Career guidance	■	■	■	■	■	■
	Tutoring services	■	■	■	■	■	■
	Trainings and workshops, e.g., test-taking skills, study skills, time management, resume-writing, etc.	■	■	■	■	■	■
Student Life <sup>1</sup>	Student Leadership and development	■	■	■	■	■	■
	Student clubs or organizations, including extra-curricular, social activities	■	■	■	■	■	■
	Forum lecture series	■	■	■	■	■	■
	Sports and other recreational activities	■	■	■	■	■	■
	On-campus housing for students <sup>5</sup>	■	■	■	■	■	■
	Primary and preventive health care, including related workshops and sessions <sup>1</sup>	■	■	■	■	■	■
Campus Security and Safety	Campus security and safety services	■	■	■	■	■	■
	Campus parking and traffic management	■	■	■	■	■	■
	Orientation sessions, e.g., security tips, Title IX, and others	■	■	■	■	■	■
Center for Entrepreneurship (CFE)	Entrepreneurship and business mentorship and networking	■	■	■	■	■	■
	Training programs and assistance for businesses, e.g., starting up and expanding	■	■	■	■	■	■
	Grant writing assistance	■	■	■	■	■	■
	Workshops and other trainings	■	■	■	■	■	■
	Leadership training and development	■	■	■	■	■	■

■ Information and support available both in person only.
 ■ Information and support available both in person and virtual
 ■ Not available either in-person or virtual, or currently not available on campus

### Explanatory Remarks

<sup>1</sup>Virtual offices have been set-up for these administrative units where students can video conference with support services specialists.

<sup>2</sup>These services are not available for FSM-FMI students.

<sup>3</sup>FSM-FMI students are not eligible for US Federal Student Assistance (FSA), e.g., Pell Grant.

<sup>4</sup>FSM-FMI students are only eligible to the work-study program under the Supplemental Educational Grant (SEG).

<sup>5</sup>On-campus housing services are only available at the college's National Campus in Palikir, Pohnpei, and the FSM-FMI in Colonia, Yap.