

Assessment: Administrative Unit Four Column



C - EMSS - Counseling Services

Mission Statement: The Counseling division’s mission is to encourage, support, and assist students in their pursuit of higher education by providing counseling and educational services to deal with personal, interpersonal, professional, and academic issues.

<i>Administrative Unit Outcomes</i>	<i>Assessment Strategies</i>	<i>Results</i>	<i>Improvements</i>
<p>2023-2024 EMSS CS OUTCOME 1- Quality and Effective Tutoring Services - Students will have access to quality and effective tutoring services to support student development and success.</p> <p>AUO Status: Active AUO Assessment Cycle: 2023 - 2024</p>	<p>Descriptive Statistics - Continue to enhance annual tutor training to include virtual tutoring to ensure accessibility to effective tutoring services. Implement a method of evaluation to measure the outcome(s) of the trainings to provide information on areas to</p> <p>Target: 90% of students who utilize the tutoring services, whether it be online or face to face will pass the course tutored.</p>		
	<p>Descriptive Statistics - Strengthen collaboration with faculty and staff members to provide adequate tutoring services to increase the number of at-risk students utilizing the tutoring services.</p> <p>Target: At least 40% of at-risk students will utilize the tutoring services.</p>		
	<p>Descriptive Statistics - Continue to regularly and actively track the progress of students seeking tutoring services through referral systems and to work directly with</p>		

Administrative Unit Outcomes	Assessment Strategies	Results	Improvements
	<p>instructors to ensure just-in-time response and support to provide additional (follow up) tutoring and counseling sessions for at-risk students.</p> <p>Target: 90% of students utilizing the tutoring services will successfully complete the courses tutored by the end of the academic term.</p> <p>Descriptive Statistics - Continue to regularly provide test-taking and study skills activity (videos or in person workshops) designed to assist participants in developing skills necessary for success in their academic courses.</p> <p>Target: 85% positive ratings in a satisfactory survey.</p>		
<p>2023-2024 EMSS CS OUTCOME 2 - Student Engagement Through Co-Curricular Programs - Students will engage in co-curricular workshops, lectures, and programs suited to the institution's mission and contribute to the social and cultural dimensions of educational experience of its students to enhance their personal and academic growth and development.</p> <p>AUO Status: Active</p> <p>AUO Assessment Cycle: 2023 - 2024</p>	<p>Descriptive Statistics - Provide at least two informational activities per semester designed to introduce to students different careers they can pursue based on their chosen majors.</p> <p>Target: 95% positive rating in survey administered to participants.</p> <p>Exam/Quiz - Pre-Post - Continue to implement at least two interview tips workshops to be incorporated into resume writing workshops to better prepare participants for employment.</p> <p>Target: 90% of participants will be able to master interview and resume writing skills that will be useful in preparation for employment.</p>		