# Assessment: Administrative Unit Four Column



## C - EMSS - Student Life, Residence Halls, Health Services, Sports and Recreation

## Mission Statement: [Office of the Director of Student Life]

The Office of Student Life provides COM-FSM students with a safe and enjoyable living environment conducive to academic success, community development and personal growth. Through campus collaboration, promotes scholastic achievement, encourages respect for self and others and prepares students to explore their place in the larger community.

#### [Health Services]

The Health Services of the Division of Student Life under the college's Department for Enrollment Management & Student Services (EMSS) is committed to providing essential basic health care services to individuals within the college community to improve their health status and promote their quality of life using integrated care including promotion of health prevention of illness and restoration of health.

## [Sports and Recreation]

To enrich the educational experiences of tertiary students through sports and recreation in the FSM.

## [Residence Halls]

To provide a comfortable, safe, well-maintained and enjoyable living environment that fosters respect for self and others and supports the academic and social goals of resident students. It is our aim to accomplish this mission through outstanding customer service and professional facilities management.

Administrative Unit Outcomes	Assessment Strategies	Results	Improvements
2023-2024 EMSS N SLHS: Outcome1- Effective communications - Design and implement a course of action to alleviate major barriers to health care currently faced by students. AUO Status: Active AUO Assessment Cycle: 2023 - 2024 Start Date: 10/01/2023 Inactive Date: 09/30/2024	Descriptive Statistics - The Health Service clinic nurse will continually demonstrate effective communication methods to manage student needs and to interact with other healthcare providers. Target: Target: at least 80% of the students will effectively communicate their health needs, understand and follow written/oral instructions.		

## Administrative Unit Outcomes

Results

**Descriptive Statistics - The Health** Service clinic will ensure students' continued access to walk-in based clinic with/without appointments and with minimal wait times, as such at least 80% of the students will be satisfied with the wait times and efficiency of services delivered, and ensure to assess the level of students' satisfaction using the Client Satisfaction Survey. Target: At least 80% of the students will be satisfied with the wait times and the efficiency of the needed services delivered.

### 2023-2024 EMSS N SLHS Outcome 2-

Intellectual skills - The Health Service Service clinic will continually clinic will formulate safe and effective implement professional standards clinical judgment guided by the nursing process, clinical reasoning, and evidence-based practices. AUO Status: Active AUO Assessment Cycle: 2023 - 2024 Start Date: 10/01/2023 Inactive Date: 09/30/2024

**Descriptive Statistics - The Health** and scope of practice in providing safe, quality and competent patient care, as such 85% of students visited the clinic will demonstrate skills and knowledge gained for self-care, and ensure to design and develop appropriate survey tools to evaluate students capability in managing their own healthcare needs. Target: 85% of students who visited the clinic for healthcare needs will demonstrate essential skills and knowledge gained for self-care.

**Descriptive Statistics - The Health** Service clinic will continue to assist students in learning to take personal responsibility for their own health needs, as such 85% those visiting the clinic will demonstrate actions toward personal growth by following healthcare instructions, attend to

Administrative Unit Outcomes	Assessment Strategies	Results	Improvements
	and follow up on appointments etc. <b>Target:</b> At least 85% of the students visiting the health clinic will demonstrate actions towards personal growth.		
2023-2024 EMSS N SLHS Outcome 3- Social responsibility - The Health Service clinic will continue to provide community health activities to promote and maintain health and reduces health risks. AUO Status: Active AUO Assessment Cycle: 2023 - 2024 Start Date: 10/01/2023 Inactive Date: 09/30/2024	Descriptive Statistics - The Health Service clinic will continue to identify community resources to deliver needed services and teaching tools to help identify health risks, as such at least 85 % of student participants in the health activities will gain the needed knowledge and skills to help reduce health risk and to address their minor health issues Target: At least 85% of student participants will gain the needed knowledge and skills to help reduce health risks and to address their minor health issues.		
	Descriptive Statistics - The Health Service clinic will continue to maintain a comprehensive education and clinical health services, as such at least 80% of student participants in the health activities will respond that they have received adequate health information and materials and resources that meet their needs. Target: At least 80% of student participants in the health activities will respond that they have received adequate information, materials, and resources that meet their needs.		
2023-2024 EMSS N SL SR: Outcome 1 Spots and recreational Activities - Strategize, execute, and manage a	<b>Descriptive Statistics</b> - Increase participation in the intramural games compared to the previous		

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Administrative Unit Outcomes	Assessment Strategies	Results	Improvements
diverse range of sports competitions and recreational events catering to the interests of the student body and extending beyond, fostering increased participation among students and the college community. AUO Status: Active AUO Assessment Cycle: 2023 - 2024 Start Date: 10/01/2023 Inactive Date: 09/30/2024	year, with a minimum of eight teams registered and actively competing. <b>Target:</b> Achieve 20% increase in student participation <b>Descriptive Statistics -</b> Organize basketball and volleyball clinics with the goal of improving participants' skills. <b>Target:</b> One basketball clinic and one volleyball clinic in an academic year		
	Descriptive Statistics - Organize and promote at least one major sports event (e.g., basketball, volleyball, base or soft ball, soccer tournament, volleyball competition, others) throughout the academic year. Target: At least one major sports event per academic year.		
2023-2024 EMSS N SL SR: Outcome 2 Facitities and Resources - Ensure daily provision of services, and maintain adequate, environmentally safe facilities and equipment at the FSM-China Friendship Sports Center on National Campus for the College community and all other stakeholders.	<b>Descriptive Statistics -</b> Establish Routine Maintenance and Inspection Protocols. Develop a comprehensive maintenance schedule for all facilities and equipment at the sports center. This should include regular inspections and preventive maintenance. <b>Target:</b> 100% completion of		

AUO Status: Active AUO Assessment Cycle: 2023 - 2024 Start Date: 10/01/2023 Inactive Date: 09/30/2024

iger. 100% completic scheduled maintenance tasks. Decrease in the number of unplanned equipment breakdowns. Regular inspection reports showing the facility's condition.

**Descriptive Statistics - Staff Training** and Development. Invest in staff training to ensure they have the skills and knowledge to maintain and operate the equipment and facilities effectively. Target: At least two training and

certification for staff.

Descriptive Statistics - Regular Stakeholder Feedback and Communication. Create a feedback mechanism for stakeholders to report issues and concerns. Establish clear communication channels to keep stakeholders informed about facility updates and changes. Target: Increased stakeholder satisfaction, as measured by surveys or feedback forms

Descriptive Statistics - Emergency Preparedness and Response. Develop and regularly update an emergency response plan to address unexpected situations, such as natural disasters or equipment failures

Target: Emergency response plan

**Descriptive Statistics -**

Environmental Sustainability Initiative. Implement green and sustainable practices to ensure the facility is environmentally safe. This could include energy-efficient lighting, waste reduction, and water conservation measures. **Target:** Reduced energy consumption and utility bills.

## 2023-2024 EMSS N SL SR: Outcome 3 Descriptive Statistics -

Life Skills - Ensure that students exhibit the values of sportsmanship, teamwork, and camaraderie, while also demonstrating their basic knowledge in coaching, officiating, and organizing a mini-tournament. AUO Status: Active AUO Assessment Cycle: 2023 - 2024 Sportsmanship and Teamwork Workshops. Conduct five workshops on sportsmanship and teamwork throughout the semester. **Target:** At least two sportsmanship and teamwork workshops.

Descriptive Statistics - Mini-

Administrative Unit Outcomes	Assessment Strategies	Results	Improvements
Start Date: 10/01/2023 Inactive Date: 09/30/2024	Tournament Preparation. Organize a semester-end mini-tournament with a minimum of four participating teams, ensuring <b>Target:</b> At least 80% student involvement in its successful execution. <b>Descriptive Statistics</b> - Officiating Training. Provide officiating training for students and other staff. <b>Target:</b> At least one officiating training for students and staff per semester.		
2023-2024 EMSS Student Life: Outcome 1 Student and Staff/Faculty Interaction - create an environment at Student Life that promotes and nurtures interactions between faculty, staff, and students. This will not only facilitate the development of positive relationships but also integrate students' out-of- class experiences and interests seamlessly into their academic journey. AUO Status: Active AUO Assessment Cycle: 2023 - 2024 Start Date: 10/01/2023 Inactive Date: 09/30/2024	Descriptive Statistics - Encourage the formation of clubs or societies that are jointly run by faculty/staff and students based on shared interests. Target: Establish at least 3 faculty/staff-student clubs or societies within the academic year.		
	Descriptive Statistics - Organize joint social events, such as dinners, picnics, or cultural festivals, where faculty, staff, and students can socialize in a relaxed setting. Additionally, organize extracurricular competitions where faculty/staff, along with students, can participate or judge events. Target: Host at least two collaborative social events and at least at least one joint extracurricular competition seach academic year,		
	<b>Descriptive Statistics</b> - Interdisciplinary Workshops and Seminars (Lecture Forum Series). Organize interdisciplinary		

## Administrative Unit Outcomes

Results

workshops, seminars tor collaborative projects that involve both faculty/staff and students s to discuss common interests and current topics, encouraging collaboration. **Target:** Host a minimum of four interdisciplinary workshops, seminars or collaborative projects per academic year with active participation from at least 50% of faculty/staff members.

## 2023-2024 EMSS N SL: Outcome 2 Student and Community

Relationship - Actively foster and champion the establishment of strategic community partnerships, thereby creating avenues for enhanced learning experiences and the cultivation of a thriving and constructive environment. AUO Status: Active AUO Assessment Cycle: 2023 - 2024 Start Date: 10/01/2023 Inactive Date: 09/30/2024

2023-2024 EMSS N SL: Outcome 3 Student Government - Cultivate an engaged student community by revitalizing student organizations and clubs, with a specific focus on reaching previously disengaged student groups, resulting in increased overall student participation and involvement. AUO Status: Active AUO Assessment Cycle: 2023 - 2024 Start Date: 10/01/2023 Inactive Date: 09/30/2024

Descriptive Statistics - Increase student engagement in community partnership and outreach by 15% over the next two semesters, as measured by the number of student participants and their feedback on the quality of these experiences. Target: 15% increase in student engagement in community partnership and outreach

Descriptive Statistics - Establish mentorship and leadership development programs where experienced students can mentor and guide newcomers within organizations and clubs. This will encourage leadership growth and provide a support system for new members. Target: Achieve a 10% increase in the retention rate of new club members within the first year Descriptive Statistics - Create

Administrative Unit	
Outcomes	

Results

marketing and outreach campaigns that specifically target underrepresented or inactive student populations. Utilize personalized messaging, tailored events, and outreach through various communication channels to engage these students. Target: Increase the participation of previously inactive student populations in clubs and organizations by a minimum of 20% over the course of an academic year. **Descriptive Statistics - Implement** comprehensive leadership development programs that cater to students interested in taking on leadership roles within student organizations and clubs. These programs should include workshops, seminars, and hands-on experiences that enhance leadership skills, teamwork, and problem-solving abilities. Target: Increase the number of

students actively engaged in leadership development programs by 20% over the academic year.

#### 2023-2024 EMSS SLRH Outcome 1

Academic excellence - Create new and support existing programs, activities, and services designed to assist students to adjust to and succeed in a college learning environment and to develop their full Target: At least 85% of residents potential

AUO Status: Active AUO Assessment Cycle: 2023 - 2024 Start Date: 10/01/2023

Survey - Residence halls will continue to promote and encourage academic excellence by designing residential academic initiatives that integrate curricular and co-curricular opportunities for residents. develop and integrate career preparation opportunities to include internships, civic engagement, and other activities that build the skills

Administrative Unit Outcomes	Assessment Strategies	Results	Improvements
Inactive Date: 09/30/2024	necessary to secure gainful		
	employment.		
	Survey - Continue to provide		
	resources, services, and support		
	systems such as tutoring, advising,		
	libraries, and technology		
	infrastructure to enhance student		
	learning and academic success.		
	Target: At least 85% of student		
	reports indicate positive satisfaction		
	with the services and support to		
	enhance student learning and		
	academic success.		
	Survey - Continue to assess and		
	evaluate the effectiveness of		
	residence hall activities to identify		
	areas for improvement and		
	implement necessary changes to		
	enhance the quality of learning.		
	Target: By consistently gathering		
	and analyzing this feedback,		
	residence halls can identify areas of		
	improvement and make necessary		
	adjustments to enhance the overall		
	experience for students.		
	Additionally, addressing any		
	concerns or issues raised by students		
	can contribute to their satisfaction		
	and help achieve the target of at		
	least 85% positive student feedback.		
2023-2024 EMSS SLRH Outcome 2	Survey - Creating an environment		
adequate physical space, facilities	that adequately accommodates the		
and equipment - Continue to provide			
living environments that are clean,	utmost importance. This entails		
attractive, well-maintained,	considering the availability and		
comfortable, and safe.	accessibility of study areas, where		

comfortable, and safe. AUO Status: Active AUO Assessment Cycle: 2023 - 2024 Start Date: 10/01/2023

accessibility of study areas, where students can engage in focused learning and academic pursuits. Additionally, the provision of well-

Administrative Unit Outcomes	Assessment Strategies	Results	Improvements
Inactive Date: 09/30/2024	designed common spaces is crucial, as they foster collaboration, interaction, and a sense of community among students and staff alike. This commitment to providing a conducive and inclusive space will contribute to the overall success and satisfaction of the residents. <b>Target:</b> Ensure a superior level of satisfaction among residents by		

establishing ambitious targets for the provision of ample spaces and top-notch facilities in residence halls. Our ultimate goal is to attain a minimum satisfaction rate of 85% among residents, effectively meeting their needs and surpassing their

Survey - We strive to offer residents a superior living experience by providing well-maintained and fully functional facilities that cater to their needs with a range of amenities, including lounges, computer labs, inviting dining areas, and more. These are designed to support the various services we offer, ensuring that our residents have the access they require for a comfortable and convenient stay. **Target:** A satisfaction rate of at least 85% with the facilities of residence halls is crucial, as it serves as a testament to the effectiveness of the

residence halls in providing comfortable, safe, and well-

maintained living spaces to enhance the overall residential experience.

expectations.

## Administrative Unit Outcomes

## Results

## Improvements

#### 2023-2024 EMSS SLRH Outcome 3 Promote student and staff connections and opportunities. -

Continue to organize events, activities, and programs that bring students and staff together, such as orientation sessions, social gatherings, and team-building exercises. AUO Status: Active

AUO Assessment Cycle: 2023 - 2024 Start Date: 10/01/2023 Inactive Date: 09/30/2024

Survey - Create platforms that facilitate communication and interaction among students and staff, such as monthly floor meetings to foster an environment that encourages open dialogue and active participation, thereby nurturing meaningful connections. Target: At least 87% of residents will participate in an open dialogue facilitated by our residence hall staff to cater to the unique needs of our students, fostering meaningful connections and providing valuable opportunities for collaboration, engagement, and personal growth for both students and staff alike.

Survey - Implement mentorship programs that enable staff members to provide guidance and support to students throughout their academic and professional endeavors. Furthermore, coordinate networking opportunities, including career fairs and specialized events, to facilitate connections between students and professionals within their respective fields of interest.

**Target:** As such, 90% of residents will have the opportunity to acquire new knowledge, skills, and effective strategies, thereby boosting their confidence in their chosen field or area of interest.

## 2023-2024 EMSS SLRH Outcome 4:

**Diversity and inclusion.** - Residence halls will continue to foster diverse and inclusive communities, bringing together students from various **Survey** - Residence halls will continue to promote equality. ensuring that everyone, regardless of their race, ethnicity, gender, sexual orientation, disability, or any

Administrative Unit Outcomes	Assessment Strategies	Results	Improvements
backgrounds, cultures, and experiences AUO Status: Active AUO Assessment Cycle: 2023 - 2024 Start Date: 10/01/2023 Inactive Date: 09/30/2024	other characteristic, is treated fairly and given equal opportunities. <b>Target:</b> As such 90% of Students will develop an understanding and appreciation of different cultures, traditions, and perspectives. able to recognize and respect the diversity of backgrounds and experiences in their communities, fostering empathy and intercultural understanding. <b>Survey</b> - Residence halls will continue to foster a sense of inclusion and ensure an environment where all residents feel welcomed, accepted, and valued for who they are. provides opportunities for diverse perspectives to be heard, respected, and integrated into decision-making processes. It involves actively seeking out and embracing diversity in all its forms. <b>Target:</b> As such 90% of students engaged in self-reflection to examine their own biases, assumptions, and privileges. develop the ability to critically analyze their own identities and perspectives, and understand how these influence their interactions with others.		
2023-2024 EMSS SLRH Outcome 5: Educating and raising awareness - Residence halls strive to provide students with the knowledge and skills pecessary to payirate diverse	<b>Survey</b> - Residence halls will develop effective communication and collaboration skills to be able to engage in respectful dialogue, activabulitant to other!		

students with the knowledge and skills necessary to navigate diverse environments, challenge biases and actively contribute to the creation of inclusive communities. AUO Status: Active

effective communication and collaboration skills to be able to engage in respectful dialogue, actively listen to other's perspectives, and work collaboratively to address issues of inequality and discrimination. **Target:** It is anticipated that a

Administrative Unit Outcomes	Assessment Strategies	Results	Improvements
AUO Assessment Cycle: 2023 - 2024 Start Date: 10/01/2023 Inactive Date: 09/30/2024	significant majority, not less than 80%, of students will develop proficient communication and collaboration skills in various diverse settings. <b>Survey -</b> The residence halls will persist in providing support to students as they navigate the challenges related to diversity and inclusion. <b>Target:</b> A vast majority of individuals, approximately 85%, will possess the ability to learn from their experiences, adapt their perspectives, and persistently advocate for positive change.		