

Assessment: Administrative Unit Four Column



C - EMSS - Student Life, Residence Halls, Health Services, Sports and Recreation

Mission Statement: [Office of the Director of Student Life]

The Office of Student Life provides COM-FSM students with a safe and enjoyable living environment conducive to academic success, community development and personal growth. Through campus collaboration, promotes scholastic achievement, encourages respect for self and others and prepares students to explore their place in the larger community.

[Health Services]

The Health Services of the Division of Student Life under the college’s Department for Enrollment Management & Student Services (EMSS) is committed to providing essential basic health care services to individuals within the college community to improve their health status and promote their quality of life using integrated care including promotion of health prevention of illness and restoration of health.

[Sports and Recreation]

To enrich the educational experiences of tertiary students through sports and recreation in the FSM.

[Residence Halls]

To provide a comfortable, safe, well-maintained and enjoyable living environment that fosters respect for self and others and supports the academic and social goals of resident students. It is our aim to accomplish this mission through outstanding customer service and professional facilities management.

<i>Administrative Unit Outcomes</i>	<i>Assessment Strategies</i>	<i>Results</i>	<i>Improvements</i>
<p>2022-2023 EMSS SLSR Outcome 2-Life Skill - Students will exhibit the values of sportsmanship, teamwork and camaraderie, and demonstrate the basic knowledge in coaching, officiating and organizing a mini-tournament.</p> <p>AUO Status: Active AUO Assessment Cycle: 2022 - 2023</p>	<p>Descriptive Statistics - Allocate resources specifically with the urgent needs in the residence halls including minor renovations ,repair supplies, furniture replacements and others. Target: As such 85% of the urgent needs in the residence halls will be able to process or complete with in the given time frame avoiding delay.</p>	<p>Reporting Period: 2021 - 2022 Target Met: Yes As a result, 92% claimed that their maintenance problems or concerns are done in a timely manner (05/30/2022) Improvement Plan: Even though the correspondents claimed that their maintenance problems and concerns are addressed in a timely manner, 8% of the total residence hall population, claimed that their request is not done in a timely manner Residence halls will ensure that the residence concerns regarding facility issues are addressed in a timely manner by submitting a maintenance request</p>	<p>Improvement: Residence halls will continue to work closely with the maintenance department to ensure the residence halls' facility needs are done in a timely manner. We will continue to provide an inventory and inspection checklist to the department head to ensure minor renovations, repairs, and replacements are done in a timely</p>

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<p>Start Date: 09/06/2022</p>	<p>Descriptive Statistics - Track renovation schedule for needed repairs, urgent needs and safety concerns. Target: At least 85% of the project or task are completed in a timely manner or make adjustments to achieve the goals.</p>	<p>without delay upon and constant follow-up. Reporting Period: 2021 - 2022 Target Met: Yes As a result, 90% of the tasks identified in the residence halls are completed in a timely manner which includes, the removal of broken furniture or fixture, replacements of new appliances, additional computers and desks, printers machines, installation of ceiling fans with the assistance from maintenance staff, removal and replacements broken room doors and others. (05/30/2022) Improvement Plan: Although we completed most of the minor tasks in the residence halls and most of the major tasks like additional bed frames and wooden closets were not accomplished. residence halls will follow up and dialogue with the administration department to provide funding for the needed furniture in the residence halls for students' use. for the Fall 2022 semester.</p>	<p>manner. (05/30/2022) Improvement: Residence halls will continue to work closely with administration officials to ensure replacement furniture including bed frames, closets, and study tables is provided in a timely manner prior to fall 2022 semester. (05/30/2022)</p>
<p>2022-2023 EMSS SLRH Outcome 1. Establish a supportive learning culture. - Residence halls will continue to create an environment and support systems to encourage retention and successful completion. AUO Status: Active AUO Assessment Cycle: 2022 - 2023 Start Date: 10/01/2022 Inactive Date: 09/30/2023</p>	<p>Survey - Residence halls will continue using assessment and implementation to improve programs, facilities, services, and staff continuously. Target: At least 85% of residents will report that they are delighted with services, programs overall experience living in the residence halls, safety, and security.</p>	<p>Reporting Period: 2022 - 2023 Target Met: Yes as a result, 90% of residents reported that they are delighted with the services provided and overall experience living in the residence halls including their well-being, safety, and security. (08/02/2023) Improvement Plan: Residence halls and its staff will continue to work with student life, the director of maintenance, and other student services staff to continue to improve residence halls programs/student activities, facilities, and other services.</p>	
	<p>Survey - Provide proficient staff prior to and during each semester to meet the set expectations. Target: At least 85% of the residents will report that the residence hall staff provides quality services, fosters community, provides academic support, and are attentive to safety and security for all residents.</p>	<p>Reporting Period: 2022 - 2023 Target Met: Yes as a result, 88% of the residents reported that residence hall staff provides quality services including academic support, and is attentive to the security and well-being of all residents. (08/02/2023) Improvement Plan: Although the target is met, Residence halls will continue to provide training to all staff for continued improvements and ensure all staff are well up to date with new protocols, procedures, rules, and regulations</p>	

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	<p>Survey - Increase knowledge of, and engage in positive behaviors regarding, alcohol & drug issues, sexual health, sleep habits, ongoing community health risk, exercise, mental health, campus safety, personal safety dynamics</p> <p>Target: At least 90% of the residents will report that the college residence halls consistently implement a safe and healthy environment, and as such, will learn to show responsible behaviors.</p>	<p>in providing services to all residents and sharing important and need-to-know information.</p> <p>Reporting Period: 2022 - 2023</p> <p>Target Met: No</p> <p>as a result, 80% of students reported that college residence halls consistently implement a safe and healthy environment. (08/02/2023)</p> <p>Improvement Plan: continue to engage students or residents to practice positive behavior in regard to sexual health and sleep habits and provide activities to ease anxiety, exercise as a healthy alternative for those who have access to and enjoy outdoor activities and other physical activity options, physical activity, particularly in nature, can be very helpful in reducing anxiety and coping with other negative moods abstaining from the use of alcohol and drugs which may lead to health risks and the personal safety of others.</p>	
<p>2022-2023 EMSS SLRH Outcome 2- Healthy living-learning environment</p> <p>- Students will have the opportunity to evaluate maintenance concerns and self-adherence to safety protocols and practice self-advocacy and community care.</p> <p>AUO Status: Active</p> <p>AUO Assessment Cycle: 2022 - 2023</p> <p>Start Date: 10/01/2022</p> <p>Inactive Date: 09/30/2023</p>	<p>Survey - Resume coordinating with the director of facilities maintenance on the overall physical condition of the residence hall. safety issues including furnishing and maintaining adequate stock of residence hall furniture assess and advocate for continued major residence hall improvement projects.</p> <p>Target: At least 85% of residents will report satisfaction with the overall physical condition of the residence hall including furnishing and residents' safety and security.</p>	<p>Reporting Period: 2022 - 2023</p> <p>Target Met: No</p> <p>As a result, 80% of residents reported that the overall physical condition of the residence halls including furnishing, safety, and security are satisfactory. (08/02/2023)</p> <p>Improvement Plan: continue to work with the Facilities and maintenance director in providing the needs in terms of furnishing and building updates including cleanliness of the residence halls. as well as the Campus security supervisor in regard to the safety and well-being of campus residents.</p>	
	<p>Survey - Students living in on-campus housing are asked to report maintenance concerns to help contribute to a safe community of care and encourage respect for campus facilities.</p> <p>Target: At least 80% of residents will</p>	<p>Reporting Period: 2022 - 2023</p> <p>Target Met: Yes</p> <p>as a result, 87% of students reported that response time including compliance of fire and safety and health issues are satisfactory. (08/02/2023)</p> <p>Improvement Plan: continue to work with the maintenance director, student life director, campus security supervisor,</p>	

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	<p>report satisfaction in terms of maintenance concerns, and response time including compliance with fire safety and health issues safety guidelines.</p>	<p>and campus nurse ensuring student living on campus maintains a safe community of wellness, safety, and care.</p>	
<p>2022-2023 EMSS SLRH Outcome 3 Student life programming - Residence Hall will continue to provide education and social programming that contributes to their overall growth and development. AUO Status: Active AUO Assessment Cycle: 2022 - 2023 Start Date: 10/01/2022 Inactive Date: 09/30/2023</p>	<p>Survey - Residence halls will provide programs consisting of several sessions that include various speakers, activities, and discussions that will help students identify and develop leadership qualities that will serve them in their work or employment. Topics include mentorship, communication, team building, and more. Target: As such, 87% of residents actively participate in monthly scheduled movements, including social, spiritual, fun, community, and health activities.</p>	<p>Reporting Period: 2022 - 2023 Target Met: Yes as a result, programs/ student activities provided to residents actively participate of which, 90% of residents participated in all activities planned for the residence halls. (08/02/2023) Improvement Plan: continue to work with student life, peer leaders, and other student services staff in providing a fun-filled activities for residents including an enrichment one.</p>	
	<p>Survey - Residence halls will continue to provide active and passive programming in many forms to give students the opportunities to connect with their peers and grow in areas that include independent living, diversity, social, health, and wellness. Target: As such 90% of residents will be able to gain new knowledge, skills, and effective strategies as a result of successfully completing the program/ activity.</p>	<p>Reporting Period: 2022 - 2023 Target Met: Yes as a result, 93% of residents have gained effective strategies, knowledge, and skills in successfully completing the activity provided to all residents. (08/02/2023) Improvement Plan: Continue to work with other Student services staff to provide activities to residents that will enhance their knowledge and skills and effective strategies they can use in planning their college life thru out.</p>	
<p>2022-2023 EMSS SLRH Outcome 4- Leadership qualities - Residence halls will continue to provide opportunities to identify and develop leadership</p>	<p>Descriptive Statistics - Residence hall will continue to incorporate cultural awareness and respect further training residence hall staff</p>	<p>Reporting Period: 2022 - 2023 Target Met: Yes as a result, 98% of the staff reported that training provided to them in regard to customer service is very much needed</p>	

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<p>qualities through participation in an emerging student guidance program offered every semester to help students to grow/develop their social and communication skills as evidenced by their ability to live and work collaboratively with others, engage in respectful relationships and assume shared responsibility for the common good.</p> <p>AUO Status: Active AUO Assessment Cycle: 2022 - 2023 Start Date: 10/01/2022 Inactive Date: 09/30/2023</p>	<p>on how to be an effective leaders.</p> <p>Target: As such 90% of the staff will report an understanding of positive customer service and will be able to identify at least one thing they have learned about the training.</p> <p>Descriptive Statistics - Residence halls staff will continue to participate in annual basic life training, Semestral fire drill, and other topics related to how to effectively evaluate and act on safety concerns, and strategies for responding to a variety of crisis/emergency situations, including mental health, safety-related concerns, the importance of self-care, and provides tools, strategies for time management and prioritization.</p> <p>Target: As such 90% of the residence hall staff will meet course objectives set by the residence halls; passing written and skill assessments to receive a certification(basic life training), report improvement in leadership skills and knowledge; knowledge acquisition, cognitive complexity, intrapersonal development, interpersonal competence, and practical competencies.</p>	<p>to ensure client satisfaction is guaranteed. (08/02/2023)</p> <p>Improvement Plan: Though staff has been receiving training on what is needed, some staff easily forgets the protocols and process after a few months of training. The residence halls will continue to monitor staff awareness, and skills improvement to continue reminding and training them until they master the procedures and protocols, and other tasks given to them.</p> <p>Reporting Period: 2022 - 2023 Target Met: No</p> <p>There was no training for basic life support and first aid training. Fire drill training was provided by campus safety and security as such, 75% of staff who participated have gained basic knowledge of fire evacuation procedures, fire alarm operation, and other safety protocols. (08/02/2023)</p> <p>Improvement Plan: continue to work with student life, Campus nurse, and campus security and safety for future training and updates in regards to safety, and basic first aid.</p>	
<p>2022-2023 EMSS SLRH outcome 5- involvement and leadership - Residential hall will continue to aim for all residential students to experience a sense of belonging and social connectedness by promoting</p>	<p>Survey - Residents will be provided with an environment that includes programs and services that promote learning broadly, with an emphasis on academic support and personal development.</p>	<p>Reporting Period: 2022 - 2023 Target Met: Yes</p> <p>as a result, 90% of residents who participated in the student life program/activities improves their leadership skills and have a better understanding of protocols, and procedures including knowledge about other cultures. (08/02/2023)</p>	<p>Improvement: identify activities that fit what students urgently need that support academic requirements. (08/02/2023)</p>

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<p>active engagement and leadership in their communities. AUO Status: Active AUO Assessment Cycle: 2022 - 2023 Start Date: 10/01/2022 Inactive Date: 09/30/2023</p>	<p>Target: at least 90% of Students who participates in the Student life programs/activities will be able to identify at least one area of personal growth from participation (effective leadership, better understanding, and respect for other cultures).</p> <p>Survey - Residence halls will continue to provide support to student learning, while at the same time teaching and encouraging student responsibility and accountability.</p> <p>Target: at least 85% of incoming freshmen and transfer students who participate in residence halls orientation will demonstrate, through self-report, an understanding of rules and regulations and how to prevent experiencing negative consequences for violating any of college residence halls rules including the college pertinent policies.</p>	<p>Improvement Plan: continue to provide student life programs in coordination with student life and other student services staff.</p> <p>Reporting Period: 2022 - 2023 Target Met: Yes as a result, 88% of student transfers who participated in RH orientation demonstrated an understanding of the residence halls' rules and regulations and the consequences of negative behavior or violating any college policy as well as residence halls' rules and regulations. (08/02/2023) Improvement Plan: continue to provide a detailed orientation in regard to college policy, protocols, procedures, residence halls rules and regulations, and other college procedures.</p>	
<p>2022-2023 EMSS SLHS Outcome 1- Effective communications - Design and implement a course of action to alleviate major barriers to health care currently faced by students AUO Status: Active AUO Assessment Cycle: 2022 - 2023 Start Date: 10/01/2022 Inactive Date: 09/30/2023</p>	<p>Descriptive Statistics - Demonstrate effective communication methods to manage student needs and interact with other healthcare providers. Target: at least 80% of the students will effectively communicate their needs and effectively understand written/oral discharge planning and follow precise instructions pertaining to teaching methods in an effective safe manner.</p>	<p>Reporting Period: 2022 - 2023 Target Met: No The office log of visits showed that: A. A total of 203 students (in headcounts) visited the dispensary for various health-related reasons. (Note: this number has decreased due to the nurse being on medical leave during part of the reporting period) B. Of this number, 124 (or 61%) of them were explained and provided appropriate health reference materials about their health problems and treatment and had signed an encounter form signifying their understanding about their health problems/diagnosis and treatment given.</p>	

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	<p>Descriptive Statistics - Students will have access to inclusive walk-ins. or appointment-based services in a time frame consistent with the services needed or provided.</p> <p>Target: At least 80% of the students will be satisfied with the wait times and competency of how the students feel about the services provided and received.</p>	<p>C. The established criterion for success was “at least 80% of students” will effectively communicate their needs, understand and follow written/oral instructions in an effective and safe manner; therefore, this criterion has not been met. (07/28/2023)</p> <p>Reporting Period: 2022 - 2023 Target Met: No</p> <p>The Health Service clinic is a walk-in based clinic that provides immediate basic medical treatment for common non-life threatening problems with or without an appointment and with minimal wait times.</p> <p>To measure the level of satisfaction with the wait times and the essential basic healthcare and preventive health services provided, the Health Service clinic had planned to conduct the Client Satisfaction Survey, however, due to limited time, this activity could not be implemented. This will be implemented in the next reporting period (07/28/2023)</p>	
<p>2022-2023 EMSS SLHS Outcome 2 intellectual skills - Health Student clinic will formulate safe and effective clinical judgment guided by the nursing process, clinical reasoning, and evidence-based practices.</p> <p>AUO Status: Active AUO Assessment Cycle: 2022 - 2023 Start Date: 10/01/2022 Inactive Date: 09/30/2023</p>	<p>Descriptive Statistics - The student health clinic will continue to implement professional standards and scope of practice within legal, ethical, and regulatory frameworks.</p> <p>Target: 85% of students who visited the clinic for health needs will demonstrate optimal skills and knowledge gained for self-care.</p>	<p>Reporting Period: 2022 - 2023 Target Met: No</p> <p>Self-care is the practice of individuals looking after their own health needs using the basic skills, knowledge and information available to them. The Health Service clinic has also provided health resources and educational materials available for the students’ use.</p> <p>However, due to lack of proper survey tools, the Health Service clinic could not assess capability of students in managing their own healthcare needs, but plans to design and develop a survey to address this target in the next reporting period. (07/28/2023)</p>	
	<p>Descriptive Statistics - The student health clinic will continue to assist students in learning to take personal responsibility for their healthcare.</p> <p>Target: at least 85% of the students can demonstrate actions toward</p>	<p>Reporting Period: 2022 - 2023 Target Met: No</p> <p>The office log of visits also showed that: A. Of the total number (203) of students in headcount, 138 (or 68%) visited the Health Service clinic following healthcare instructions, attend and follow-up on</p>	

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	<p>personal growth, follow care instructions, attend an appointment, and demonstrate training received.</p>	<p>appointments.</p> <p>B. The established criterion for success was “at least 85% of students” will demonstrate actions toward personal growth, follow health care instructions and attend an appointment; therefore, this criteria has not been met. (07/28/2023)</p>	
<p>2022-2023 EMSS SLHS Outcome 3- Social responsibility - The student health clinic will continue to provide community health events to promote and maintain health and reduces health risks. AUO Status: Active AUO Assessment Cycle: 2022 - 2023 Start Date: 10/01/2022 Inactive Date: 09/30/2023</p>	<p>Descriptive Statistics - The student health clinic will identify community resources to deliver the needed services and identify risks on care plans and teaching tools. Target: at least 85% of students who participated in the said health events gained the needed knowledge and learning tools to help reduce health risks and practice the identified skills to address their minor health issues.</p>	<p>Reporting Period: 2022 - 2023 Target Met: No The offices logs showed that a total of two (2) of the annual Health events/activities were organized and facilitated by the Health Service in collaboration with the Health Science Division and other on and off campus programs and community health programs and were participated by 246 students.</p> <p>To measure the level of increased knowledge of students in terms of health issues gained specifically on diabetes and sexually transmitted infections, post surveys consisted of five 5 questions were administered. Results are not yet available. (07/28/2023)</p>	
	<p>Descriptive Statistics - The student health clinic will maintain a comprehensive education and clinical health services Target: at least 80% of event participants will respond that they have received adequate information, materials, and resources that meet their needs.</p>	<p>Reporting Period: 2022 - 2023 Target Met: No To determine the effectiveness of activities/workshops facilitated and hosed by the Health Services in terms of adequacy of information resources and materials provided was not addressed. This will be addressed in the next reporting period. (07/28/2023)</p>	
<p>2022-2023 EMSS N SL SR: Outcome 1 - Sports and Recreation will plan, implement and run sports competitions and other recreational activities for the students. Sports competitions and recreational activities will follow the interest of</p>	<p>Descriptive Statistics - Sports and Recreation will develop and implement a calendar of events based on the feed back from the students, ensuring that all activities are properly advertised and promoted in a timely manner for the</p>	<p>Reporting Period: 2022 - 2023 Target Met: No Sports and recreation develop and implement calendar of activity and include SBA and organizations in planning, implementing and running sports and recreational activities to capture the interest and participation of the students</p>	<p>Improvement: Target all the organizations clubs and associations to participate in all sports and recreational activities to foster participation from the students and college community. (07/27/2023)</p>

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<p>the student body and beyond to enhance participation from students and the college community. AUO Status: Active AUO Assessment Cycle: 2022 - 2023</p>	<p>information of all student, staff and faculty. Target: Aim for Sports and Recreation is to get students feed back to capture participation (at least 50% to 100%) of students to participate in sports and recreational activities of the college.</p>	<p>and college community. (Active) (07/27/2023)</p>	<p>Improvement: Come up with a survey to use at the end of every activity to enable us to know where we stand and what we need to do to keep moving forward. (07/27/2023)</p>
<p>2022-2023 EMSS SLSR Outcome 2- Services and Resource Utilization - Sports and Recreation will ensure that services are provided on a daily basis, and that all facilities and resources/equipments made available for use are adequate and environmentally safe for the College community and all other stakeholders who may be utilizing the services at the FSM-China Friendship Sports Center at National Campus. AUO Status: Active AUO Assessment Cycle: 2022 - 2023 Start Date: 09/06/2022</p>	<p>Descriptive Statistics - Sports and Recreation will hold monthly staff meetings to identify strengths and weaknesses in the delivery of day to day operations, and will review and prepare for the following month's activity calendar. Target: Each month, Sports and Recreation will establish 2 goals for the staff to meet.</p>	<p>Reporting Period: 2022 - 2023 Target Met: No From the monthly meeting sports and recreation able to maintain clean and safe environment and identifying strength and weakness enable us in moving forward. (07/27/2023) Improvement Plan: Keep working on establishing the goals and recommending more staff ease up the work load.</p>	
<p>2022-2023 EMSS SLSR Outcome 3- Life Skills - Students will exhibit the values of sportsmanship, teamwork and camaraderie, and demonstrate the basic knowledge in coaching, officiating and organizing a mini-tournament. AUO Status: Active AUO Assessment Cycle: 2022 - 2023 Start Date: 09/06/2022</p>	<p>Descriptive Statistics - Facilitate at least two trainings for students on officiating and sports administration. Target: 90% of the students who participated in the trainings will demonstrate skills and adeptness in officiating and sports administration.</p>	<p>Reporting Period: 2022 - 2023 Target Met: Yes Sports and recreation partner up with Pohnpei State Sports and NOC in training students and now students are able to take part in helping out in our semester planned sports and activities. (07/27/2023) Improvement Plan: Now I am recommending that we include all student organizations and do this more often to have more participants for them to start contributing to their community, state or even at the national level</p>	
<p>2022-2023 EMSS N SL: Outcome 1 Student and Staff/Faculty - Student Life will foster and encourage student and faculty/staff interactions, in</p>	<p>Descriptive Statistics - Student Life will seek direct feedback, concerns, and ideas from faculty and staff on providing services and activities that</p>	<p>Reporting Period: 2022 - 2023 Target Met: No Less than 50% of faculty and staff are are doing good job in interacting with the students. Question is how are we going</p>	

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<p>efforts to promote the formation of positive relationships, and to integrate students' out-of-class experiences and interests with their academic goals and aspirations. AUO Status: Active AUO Assessment Cycle: 2022 - 2023 Start Date: 09/06/2022</p>	<p>promote student interaction. Target: Student Life will target all departments and collect feed back from members, seeking feedback, input and ideas on improving student and faculty/staff interactions outside of the classroom.</p>	<p>to improve this? (07/27/2023) Improvement Plan: Student life will strengthen and follow up on the role of advisors for all of students government, organizations, clubs and associations and make sure that all of these groups has two or more supporting staff or faculty.</p>	
<p>2022-2023 EMSS N SL: Outcome 2 Student and Community Relationship - Student Life will promote and encourage the formation of strategic community partnerships, providing opportunities for supplemental learning, as well as, the development of positive relationships between students and community members. AUO Status: Active AUO Assessment Cycle: 2022 - 2023 Start Date: 09/06/2022</p>	<p>Descriptive Statistics - Student Life will encourage the formation of positive relationships between current student leaders and future COM-FSM students, promoting the development of student leadership and participation. Target: Student Life, in collaboration with the Student Body Association and Peer Coaches, will visit public high schools once a year to promote student leadership and assist in COM-FSM recruitment efforts.</p>	<p>Reporting Period: 2022 - 2023 Target Met: No Student life is now trying assign students to standing committees to voice out for the students and bring back information back to the students. This bonding can start within the college and will gradually extend out to the community. (07/27/2023) Improvement Plan: Student life come up with more community projects and seek more contracts from outside the college to strengthen the bond between the college and the community.</p>	
<p>2022-2023 EMSS N SL: Outcome 3 Student Government - Student Life will foster the development of an active student body and student organizations and clubs, targeting inactive student populations in order to increase participation and involvement of student government at the college. AUO Status: Active AUO Assessment Cycle: 2022 - 2023 Start Date: 09/06/2022</p>	<p>Descriptive Statistics - Student Life will seek direct feedback, concerns and ideas from students on providing services, activities and events, which promote and increase student participation. Target: Student Life will work in collaboration with academic advisors to survey students, seeking feedback, input and ideas on improving student participation in the student government.</p>	<p>Reporting Period: 2022 - 2023 Target Met: No Student life is now trying to involve SBA and all groups in development of all college activities and assist them on how it feels to be ownership of these activities. (07/27/2023) Improvement Plan: Since students are involve in all college activities, plan is to work closely with the SBA organizations, clubs and associations in coming up with these activities.</p>	